

# Travel & Tourism in New Jersey

A Report on the 2000 Travel Year
-- Draft -May, 2001

#### Table of Contents



|   | <u>Page</u> |
|---|-------------|
| BACKGROUND  | 7           |
| KEY NEW JERSEY TRAVEL AND TOURISM FACTS                                 | 12          |
| Size of New Jersey's Travel Market — 2000                               | 13          |
| New Jersey's Travel Market By Region 2000                               | 14          |
| 2000 Travel and Tourism Expenditures                                    | 15          |
| 2000 Travel and Tourism Per Person Expenditures                         | 16          |
| 2000 Economic Impact of Travel and Tourism                              | 17          |
| 2000 Economic Impact By Region  | 18          |
| Economic Impact of Travel and Tourism — 1994 to 2000                    | 19          |
| Travel and Tourism Expenditures — 1999 vs 2000                          | 20          |
| Regional Travel and Tourism Expenditures — 1999 vs 2000                 | 21          |
| 2000 Travel and Tourism Expenditures — By County                        | 22          |
| 2000 Travel and Tourism Impacts By County                               | 23          |
| 2000 Accommodations Inventory and Occupancy — By County                 | 24          |
| Expenditures and Employment — County Ranks                              | 25          |
| Reasons For Taking a New Jersey Trip — 2000                             | 26          |
| Reasons For Taking a New Jersey Overnight Trip — 1994 to 2000           | 27          |
| Reasons For Taking a New Jersey Day Trip — 1994 to 2000                 | 28          |
| National Travel and Tourism Trends                                      | 29          |
| New Jersey's Competitive Position in the U.S. Overnight Market          | 30          |
| New Jersey's Share of the U.S. Overnight Travel Market                  | 31          |
| Overnight Trips to New Jersey   | 32          |
| Overnight Trips by Mid-Atlantic Residents                               | 33          |
| New Jersey's Share of Mid-Atlantic Overnight "Marketable" Leisure Trips | 34          |
| Source of Overnight Marketable Leisure Trips to New Jersey              | 35          |
| New Jersey's Sources of Overnight Trips 1004 to 2000                    | 36<br>37    |
| New Jersey's Sources of Overnight Trips — 1994 to 2000                  |             |
| New Jersey's Sources of Day Trips — 1994 to 2000                        | 38<br>39    |
| New Jersey's Traveler Profile   |             |
| New Jersey's Overnight Traveler Profile — 1994 to 2000                  | 40          |
| New Jersey's Day Traveler Profile — 1994 to 2000                        | 41          |



|   | <u>Page</u>  |
|---|--|
| Activities Participated In — Overnight Trips Activities Participated In – Day Trips Activities Participated In On Overnight Trip – 1994 to 2000 Activities Participated in On Day Trip – 1994 to 2000 Size of New Jersey Travel Party Length of Stay On Overnight Trips and Accommodations Used Places Seen/Visited or Experienced Overnight Trips Distribution of Trips by Month Distribution of Overnight Trips by Month — 1994 to 2000 Distribution of Day Trips by Month — 1994 to 2000 | 42<br>43<br>44<br>45<br>46<br>47<br>50<br>51<br>52<br>53 |
| NEW JERSEY'S PLEASURE TRAVEL MARKET Pleasure Travel Profile   | 54<br>55   |
| Main Purpose of Overnight Pleasure Trips vs. the U.S. Norm  Sources of Business Sources of Business State Sources of Business Urban Sources of Business Community Size  | 56<br>57<br>58<br>59<br>60<br>61                         |
| Demographics Gender Age Marital Status Household Size Income Education Employment Occupation  | 62<br>63<br>64<br>65<br>66<br>67<br>68<br>69<br>70       |



|  | <u>Page</u> |
|--|-------------|
| Trip Planning and Booking                          | 71          |
| Planning Cycle                                     | 72          |
| Information Sources Used for Planning              | 73          |
| Use of Internet for Trip Planning                  | 75          |
| Type of Websites Used for Trip Planning            | 76          |
| Elements of Trip Planned Using Websites            | 77          |
| Visited www.visitnj.org Website When Planning Trip | 78          |
| Reason for visiting www.visitnj.org                | 79          |
| Source of Awareness of www.visitnj.org             | 80          |
| Percent Who Booked in Advance                      | 81          |
| Booking Cycle                                      | 82          |
| Methods of Booking                                 | 83          |
| Use of Travel Agent for Booking                    | 84          |
| Use of Vacation Packages and Group Travel          | 85          |
| Pleasure Trip Characteristics                      | 86          |
| Distance Traveled                                  | 87          |
| Transportation Used to Enter New Jersey            | 88          |
| Transportation Used Inside New Jersey              | 89          |
| Total Nights Away                                  | 90          |
| Length of Stay                                     | 91          |
| Accommodations Used                                | 92          |
| Size of Travel Party                               | 93          |
| Composition of Travel Party                        | 94          |
| Distribution of Trips by Quarter                   | 95          |
| Pleasure Trip Experiences                          | 96          |
| Most Popular New Jersey Attractions                | 97          |
| Things Experienced on the Trip                     | 98          |
| Sightseeing  | 99          |
| Entertainment                                      | 100         |
| Sports & Recreation                                | 101         |
| Cultural, Historic and Eco-Tourism                 | 102         |
| Cultural, Historic and Eco-Tourism 1999 vs. 2000   | 103         |



|  | <u>Page</u>   |
|--|---|
| Travel Profile: Casino, Beach, Touring and Special Event Trips Sources of Business Average Age Income Planning Cycle Distance Traveled to New Jersey Average Nights Away – In New Jersey vs. Other States Seasonality Things Experienced in New Jersey Cultural, Historic and Eco-Tourism  | 104<br>105<br>106<br>107<br>108<br>109<br>110<br>111<br>112 |
| Gaming Total U.S. Overnight Casino Trips Total Overnight Casino Trips by Mid-Atlantic Residents Overnight Casino Trips to New Jersey Destination of U.S. Overnight Casino Trips Destination of Mid-Atlantic Overnight Casino Trips Day Casino Trips to New Jersey  | 114<br>115<br>116<br>117<br>118<br>119                      |
| NEW JERSEY'S IMAGE & PRODUCT DELIVERY  New Jersey's Image vs. Competitors – Mid-Atlantic Markets New Jersey's Image vs. Competitors – Other U.S. Markets New Jersey's Image Gains vs. Competitors – Mid-Atlantic Markets, 2000 vs. 1998 New Jersey's Image Gains vs. Competitors – Other U.S. Markets, 2000 vs. 1998 New Jersey's Images Losses – 2000 vs. 1998  New Jersey's Product Delivery New Jersey's Image as a Place I Would Really Enjoy Visiting Again New Jersey's Tourism Product – 2000 vs. 1999 New Jersey's Product vs. Image | 121<br>122<br>123<br>124<br>125<br>127<br>128<br>129<br>130 |



|   | <u>Page</u>                            |
|---|--|
| MPACT OF THE 2000 ADVERTISING CAMPAIGN  New Jersey Advertising Budget  Awareness of New Jersey's Advertising — Mid-Atlantic Market  Awareness of New Jersey's Advertising — Other U.S. Markets  | 146<br>147<br>148<br>149               |
| Impact of 2000 Advertising on Short-of-Sales Measures Impact of 2000 Advertising on New Jersey's Image — U.S. Market Impact of 2000 Advertising on New Jersey's Image — Mid-Atlantic Market Impact of the 2000 Advertising on Intentions to Visit in 2001 Impact of Advertising in Mid-Atlantic Markets on Intentions to Visit Impact of Advertising in Other U.S. Markets on Intentions to Visit | 150<br>151<br>153<br>155<br>156<br>157 |
| Return on Advertising Investment — 2000 Campaign Trips Planned Due to 2000 Advertising Campaign Return on Investment in Advertising   | 158<br>159<br>160                      |
| Historical Trends in Advertising Impacts New Jersey's Advertising Budget Trips Generated by Advertising Expenditures Generated by Advertising Trips per Dollar Invested in Advertising Expenditures per Dollar Invested in Advertising  | 161<br>162<br>163<br>164<br>165<br>166 |
| APPENDIX I: Research Overview Overview of the Research Studies Conducted  | 167<br>168<br>170                      |
| APPENDIX II: 2000 Surveys   | 173                                    |

#### Background



- This report describes research conducted by Longwoods International on behalf of the New Jersey Office of Travel and Tourism for the 2000 travel year.
- Conducted annually since 1991, the New Jersey Research Program:
  - provides monitoring and tracking data for the state's tourism industry
  - establishes the economic impacts of tourism in New Jersey
  - provides input into the state's tourism marketing strategy
  - tracks awareness and impacts of New Jersey's tourism advertising
  - provides accountability in terms of the trips generated by advertising and the return the state receives on its investment in tourism promotion.

#### The Research



- The research program begins with Longwoods' TRAVEL USA® Monitor, which surveys the travel patterns of 200,000 U.S. households annually.
- In addition to TRAVEL USA®, the research program for the 2000 travel year included:
  - a survey of the New Jersey day trip market
  - a survey of overnight visitors to New Jersey
  - surveys of several key international markets to identify visitor numbers (reported under separate cover)
  - an inventory of the New Jersey accommodations industry and
  - an advertising benchmark study.
- An overview of the research method for the various studies conducted is presented in Appendix I.

#### The Research



- The Longwoods segmentation model identifies 12 types of pleasure trips and 3 types of business trips, allowing the program to focus on trips of specific interest to New Jersey, such as: casino trips, beach trips, touring trips, and special event trips.
- To provide annual documentation of the impacts of tourism on New Jersey's economy, Longwoods has retained Dr. James M. Rovelstad of Rovelstad & Associates.
- Visitor expenditure estimates serve as inputs into an economic input/output model for the state.

### This Report



- This report summarizes the main findings of the research program.
- It is organized into four sections:
  - Key New Jersey Travel and Tourism Facts: a compendium of facts about New Jersey's Travel and Tourism industry, organized for quick and easy reference
  - New Jersey's Pleasure Travel Market: demographic profile of the New Jersey overnight pleasure trip vs. that of the U.S. norm
  - New Jersey's Image and Product Delivery, and
  - Impact of the state's advertising.

### This Report



In order to make results for the 2000 travel year available as quickly as possible, some 4th quarter data on economic impact are estimated; our 2001 report will update any significant changes in the results.



# Key New Jersey Travel and Tourism Facts

### Size of New Jersey's Travel Market\* 2000



| Estimated Trips<br>(Millions) |
|-------------------------------|
|                               |
| 7.9                           |
| <u>117.2</u>                  |
| 125.1                         |
|                               |
| 6.6                           |
| <u>37.4</u>                   |
| 44.0                          |
|                               |
| 14.5                          |
| 154.6                         |
| 169.1                         |
|                               |

<sup>\*</sup> Estimated person trips by adults 18+ who are residents of the U.S. excluding Alaska and Hawaii. A "trip" is defined as any trip outside your own community that is not part of your normal routine.

### New Jersey's Travel Market By Region 2000



|                     | Estimated Estimated <u>Overnight Trips</u> (Millions) (Millions) |         | Estimated<br><u>Total Trips</u><br>(Millions) |
|---------------------|--|---------|---|
| REGION              | (  | (e.i.e) | (iiiiiiiiiii)                                 |
| Skylands            | 3.8  | 12.0    | 15.8  |
| Atlantic County     | 17.0   | 36.1    | 53.1  |
| Southern Shore      | 5.3  | 11.2    | 20.7  |
| Delaware River      | 3.8  | 15.4    | 19.2  |
| Shore Region        | 5.8  | 26.6    | 32.4  |
| Gateway Region      | 8.2  | 23.7    | 31.9  |
| TOTAL SHORE REGIONS | 28.1   | 73.9    | 102.0   |
| TOTAL               | 43.9   | 125.1   | 169.0   |

Source: Longwoods International

Regional distribution of overnight trips based on 2000 data

#### 2000 Travel and Tourism Expenditures



#### Total 2000 Expenditures = \$30.1 Billion

| TOTAL EXPENDITURES BY: | \$ Billions | <u>%</u> |
|------------------------|-------------|----------|
| TYPE OF TRIP           |             |          |
| Day Trips              | 8.7         | 29       |
| Overnight Trips        | 19.6        | 65       |
| Pass Through           | 1.8         | 6        |
| SECTOR                 |             |          |
| Restaurant             | 8.9         | 29       |
| Retail                 | 6.5         | 22       |
| Gaming                 | 4.1         | 14       |
| Automobile             | 3.9         | 13       |
| Lodging                | 4.0         | 13       |
| Recreation             | 2.5         | 8        |
| Local Transportation   | 0.3         | 1        |
| PLACE OF RESIDENCE     |             |          |
| New Jersey             | 6.9         | 23       |
| Other States           | 23.2        | 77       |

## 2000 Travel and Tourism Per Person Expenditures



#### Total 2000 Expenditures = \$30.1 Billion

| PER PERSON* EXPENDITURES | Entire Trip | Per Day** |
|--------------------------|-------------|-----------|
| Day Trips                | \$70        | \$70      |
| Overnight Trips          | \$445       | \$134     |
| Day and Overnight Trips  | \$178       | \$111     |

<sup>\*</sup> Per adult member of the travel party

<sup>\*\*</sup> Average length of stay was 3.3 nights on overnight trips 4th quarter data estimated

### 2000 Economic Impact of Travel and Tourism



| TOTAL EXPENDITURES (\$ BILLIONS) | 30.1         |
|----------------------------------|--------------|
| EMPLOYMENT (Thousands)           |              |
| Direct                           | 487          |
| Indirect                         | <u>345</u>   |
| Total*                           | 832          |
| PAYROLL (\$ Billions)            |              |
| Direct                           | 8,527        |
| Indirect                         | <u>8,885</u> |
| Total*                           | 17,413       |
| STATE TAXES (\$ Billions)        |              |
| Direct                           | 2,136        |
| Indirect                         | <u>1,639</u> |
| Total*                           | 3,775        |
| LOCAL TAXES (\$ Billions)        |              |
| Direct                           | 306          |
| Indirect                         | <u>1,537</u> |
| Total*                           | 1,843        |

<sup>\*</sup> Columns may not sum due to rounding 4th quarter data estimated Source: Rovelstad & Associates, Longwoods International

### 2000 Economic Impact By Region



|                  | <u>Delaware</u> | Greater Gateway Atlantic Shore |       | Southern<br><u>Shore</u> | <u>Skylands</u> |     |
|------------------|-----------------|--------------------------------|-------|--------------------------|-----------------|-----|
| EXPENDITURES**   |                 |                                |       |                          |                 |     |
| \$ Billions      | 3.1             | 8.1                            | 9.0   | 3.7                      | 3.2             | 2.9 |
| % of State Total | 10              | 27                             | 30    | 12                       | 11              | 10  |
| EMPLOYMENT*      |                 |                                |       |                          |                 |     |
| Thousands        | 103             | 245                            | 180   | 115                      | 111             | 78  |
| % of State Total | 12              | 29                             | 22    | 14                       | 13              | 9   |
| PAYROLL*         |                 |                                |       |                          |                 |     |
| \$ Billions      | 2.0             | 5.4                            | 4.8   | 2.0                      | 1.6             | 1.6 |
| % of State Total | 11              | 31                             | 27    | 11                       | 9               | 10  |
| STATE TAXES*     |                 |                                |       |                          |                 |     |
| \$ Millions      | 388             | 1,043                          | 1,182 | 443                      | 386             | 333 |
| % of State Total | 10              | 28                             | 31    | 12                       | 10              | 9   |
| LOCAL TAXES*     |                 |                                |       |                          |                 |     |
| \$ Millions      | 208             | 536                            | 552   | 210                      | 176             | 162 |
| % of State Total | 11              | 29                             | 30    | 11                       | 10              | 9   |

<sup>\*</sup> Includes direct and indirect impacts

<sup>\*\* 4</sup>th quarter data estimated

### Economic Impact of Travel and Tourism - 1994 to 2000



|   | <u>1994</u>  | <u>1995</u> | <u>1996</u> | <u>1997</u> | <u>1998*</u> | <u>1999</u> | 2000**      |
|---|--------------|-------------|-------------|-------------|--------------|-------------|-------------|
| Expenditures (\$ Billions)  | 22.8         | 23.4        | 24.0        | 25.6        | 26.0         | 28.2        | 30.1        |
| Employment (Thousands) Direct Indirect Total                                  | 384          | 390         | 403         | 400         | 408          | 473         | 487         |
|   | 184          | <u>185</u>  | 181         | 223         | 228          | 314         | 345         |
|   | <b>569</b>   | <b>576</b>  | <b>584</b>  | <b>623</b>  | <b>635</b>   | <b>787</b>  | <b>832</b>  |
| Payroll (\$ Billions) Direct Indirect Total                                   | 6.1          | 6.2         | 6.6         | 6.7         | 6.8          | 8.1         | 8.5         |
|   | 4.2          | <u>4.3</u>  | <u>4.3</u>  | <u>6.2</u>  | <u>6.4</u>   | <u>8.5</u>  | <u>8.9</u>  |
|   | 1 <b>0.3</b> | <b>10.5</b> | <b>11.0</b> | <b>12.9</b> | <b>13.2</b>  | <b>16.6</b> | <b>17.4</b> |
| State Taxes (\$ Billions) Local Taxes (\$ Billions) Total Taxes (\$ Billions) | 2.5          | 2.6         | 2.9         | 3.2         | 3.2          | 3.6         | 3.8         |
|   | <u>1.1</u>   | <u>1.2</u>  | <u>1.2</u>  | <u>1.5</u>  | <u>1.5</u>   | <u>1.8</u>  | <u>1.8</u>  |
|   | <b>3.6</b>   | <b>3.8</b>  | <b>4.1</b>  | <b>4.6</b>  | <b>4.7</b>   | <b>5.4</b>  | <b>5.6</b>  |

<sup>\*</sup> Since the economic input/output model was not run in 1998, impacts other than expenditures are estimated

<sup>\*\* 4</sup>th quarter data estimated

### Travel and Tourism Expenditures 1999 vs. 2000



|                               | <u>1999</u> | <u>2000*</u> | % Change |
|-------------------------------|-------------|--------------|----------|
| TOTAL                         | 28.2        | 30.1         | +7       |
| BY TYPE OF TRIP (\$ Billions) |             |              |          |
| Day Trip                      | 8.28        | 8.75         | +6       |
| Overnight Trip                | 18.23       | 19.53        | +7       |
| Pass Through                  | 1.70        | 1.82         | +7       |
| BY SECTOR (\$ Billions)       |             |              |          |
| Restaurant                    | 8.31        | 8.86         | +7       |
| Retail                        | 6.10        | 6.47         | +6       |
| Gaming                        | 3.76        | 4.15         | +10      |
| Automobile                    | 3.72        | 3.95         | +6       |
| Lodging                       | 3.76        | 4.03         | +7       |
| Recreation                    | 2.33        | 2.45         | +5       |
| Local Transportation          | 0.26        | 0.27         | +7       |
| PER TRAVELER (\$'s)           |             |              |          |
| Day Trips                     | \$67        | 70           | +4       |
| Overnight Trips               | \$416       | 445          | +7       |

<sup>\* 4</sup>th quarter data estimated

## Regional Travel Expenditures 1999 vs. 2000



|  |                       | 1999<br>(\$Billions) | 2000*<br>(\$Billions) |
|--|-----------------------|----------------------|-----------------------|
|  | Skylands              | 2.9                  | 2.9                   |
|  | Gateway               | 7.4                  | 8.1                   |
|  | Shore                 | 3.8                  | 3.7                   |
|  | Delaware River        | 3.0                  | 3.1                   |
|  | Greater Atlantic City | 8.1                  | 9.0                   |
|  | Southern Shore        | 3.0                  | 3.2                   |

<sup>\* 4</sup>th quarter 2000 estimated

# 2000 Travel and Tourism Expenditures — By County



|            |               |               |                   |               |                |                   |                   | Local                 |
|------------|---------------|---------------|-------------------|---------------|----------------|-------------------|-------------------|-----------------------|
|            | <u>Total</u>  | <u>Gaming</u> | <b>Restaurant</b> | <u>Retail</u> | <u>Lodging</u> | <u>Automobile</u> | <b>Recreation</b> | <b>Transportation</b> |
|            | (\$ Billions) | (\$ Billions) | (\$ Millions)     | (\$ Millions) | (\$ Millions)  | (\$ Millions)     | (\$ Millions)     | (\$ Millions)         |
| Atlantic   | 9.00          | 4.15          | 1,585             | 1,011         | 965            | 772               | 465               | 60                    |
| Bergen     | 2.02          |               | 736               | 523           | 260            | 314               | 171               | 23                    |
| Burlington | 0.93          |               | 331               | 262           | 78             | 147               | 100               | 9                     |
| Camden     | 0.86          |               | 319               | 261           | 55             | 134               | 85                | 8                     |
| Cape May   | 3.05          |               | 863               | 558           | 977            | 384               | 247               | 27                    |
| Cumberland | 0.16          |               | 66                | 51            | 9              | 25                | 13                | 2                     |
| Essex      | 1.75          |               | 640               | 457           | 219            | 271               | 147               | 20                    |
| Gloucester | 0.35          |               | 132               | 105           | 19             | 53                | 33                | 3                     |
| Hudson     | 1.30          |               | 478               | 339           | 159            | 201               | 109               | 15                    |
| Hunterdon  | 0.19          |               | 73                | 54            | 18             | 30                | 17                | 2                     |
| Mercer     | 0.87          |               | 303               | 249           | 79             | 140               | 97                | 9                     |
| Middlesex  | 1.58          |               | 575               | 408           | 205            | 245               | 134               | 18                    |
| Monmouth   | 1.79          |               | 586               | 527           | 158            | 284               | 226               | 15                    |
| Morris     | 1.50          |               | 519               | 371           | 216            | 237               | 142               | 17                    |
| Ocean      | 1.94          |               | 588               | 511           | 329            | 274               | 222               | 14                    |
| Passaic    | 0.55          |               | 219               | 169           | 32             | 82                | 42                | 6                     |
| Salem      | 0.12          |               | 45                | 35            | 8              | 19                | 12                | 1                     |
| Somerset   | 0.80          |               | 279               | 201           | 111            | 126               | 75                | 9                     |
| Sussex     | 0.27          |               | 104               | 72            | 28             | 42                | 25                | 3                     |
| Union      | 0.93          |               | 347               | 254           | 98             | 142               | 76                | 10                    |
| Warren     | 0.16          |               | 61                | 45            | 12             | 24                | 14                | 2                     |

Note: Numbers may not sum to total due to rounding

4th quarter data estimated

## 2000 Travel and Tourism Impacts By County



|            | <u>Jobs</u> | <u>Payroll</u> | State Taxes   | <b>Local Taxes</b> |
|------------|-------------|----------------|---------------|--------------------|
|            | (Thousands) | (\$ Millions)  | (\$ Millions) | (\$ Millions)      |
| Atlantic   | 180.0       | 4770.4         | 1182.8        | 551.5              |
| Bergen     | 56.7        | 1310.8         | 262.2         | 148.3              |
| Burlington | 30.7        | 595.0          | 114.4         | 62.0               |
| Camden     | 29.4        | 555.0          | 110.0         | 61.5               |
| Cape May   | 105.5       | 1550.9         | 365.8         | 170.1              |
| Cumberland | 5.9         | 89.0           | 20.4          | 6.0                |
| Essex      | 51.3        | 1216.8         | 224.4         | 111.5              |
| Gloucester | 12.4        | 194.2          | 43.6          | 19.6               |
| Hudson     | 39.3        | 861.9          | 162.7         | 64.0               |
| Hunterdon  | 4.7         | 93.0           | 20.8          | 8.0                |
| Mercer     | 26.4        | 557.0          | 106.2         | 59.5               |
| Middlesex  | 51.1        | 1103.3         | 202.7         | 113.9              |
| Monmouth   | 51.7        | 1004.7         | 210.9         | 105.9              |
| Morris     | 40.7        | 922.1          | 177.8         | 92.9               |
| Ocean      | 63.3        | 959.9          | 231.6         | 103.7              |
| Passaic    | 17.8        | 346.8          | 70.5          | 35.6               |
| Salem      | 3.6         | 55.1           | 13.7          | 5.1                |
| Somerset   | 19.8        | 430.3          | 87.1          | 40.8               |
| Sussex     | 8.2         | 123.7          | 29.3          | 12.3               |
| Union      | 28.5        | 594.0          | 120.7         | 63.1               |
| Warren     | 4.8         | 79.3           | 18.2          | 7.6                |

### 2000 Accommodations Inventory And Occupancy - By County



|            | Hotels/Mo  | otels/Resorts | <u>Campgrounds**</u> |             |  |
|------------|------------|---------------|----------------------|-------------|--|
|            | # of Rooms | Occupancy*    | # of Sites           | Occupancy % |  |
|            |            | (%)           |                      | (%)         |  |
| Atlantic   | 19,232     | 85.72         | 1,769                | 46.4***     |  |
| Bergen     | 6,800      | 80.10         |                      |             |  |
| Burlington | 3,869      | 66.13         | 980                  | 45.5***     |  |
| Camden     | 2,418      | 56.94         |                      |             |  |
| Cape May   | 19,737     | 69.23         | 5,972                | 44.5        |  |
| Cumberland | 576        | 67.87***      | 14                   | 44.5***     |  |
| Essex      | 4,225      | 82.34         |                      |             |  |
| Gloucester | 863        | 65.04***      | 398                  | 45.5***     |  |
| Hudson     | 3,191      | 80.06         | 330                  | 46.4***     |  |
| Hunterdon  | 732        | 58.42         | 427                  | 37.9***     |  |
| Mercer     | 2,376      | 72.33         | 20                   | 45.5***     |  |
| Middlesex  | 5,710      | 73.05         | 53                   | 46.4***     |  |
| Monmouth   | 4,574      | 64.46         | 184                  | 46.4***     |  |
| Morris     | 5,340      | 77.53         | 99                   | 37.9***     |  |
| Ocean      | 4,393      | 65.38         | 1,356                | 46.4***     |  |
| Passaic    | 908        | 78.37***      | 50                   | 46.4***     |  |
| Salem      | 383        | 65.04***      | 399                  | 45.5***     |  |
| Somerset   | 2,666      | 80.82         |                      |             |  |
| Sussex     | 851        | 75.17***      | 1,115                | 37.9***     |  |
| Union      | 2,831      | 71.97         |                      |             |  |
| Warren     | 423        | 75.17***      | 343                  | 37.9        |  |
| State      | 92,098     | 76.30         | 13,508               | 46.4***     |  |

<sup>\*</sup> Average weighted by rooms and months open

Source: Rovelstad & Associates

<sup>\*\*</sup> Includes private and public transient campsites

<sup>\*\*\*</sup> Region average

<sup>\*\*\*\*</sup> State average

### Expenditures and Employment— County Ranks



| TOTAL EXPENDITUR | ES. |
|------------------|-----|
|------------------|-----|

| TOTAL EXPENDITURES |               |             |  |  |  |  |
|--------------------|---------------|-------------|--|--|--|--|
|                    | <u>County</u> | \$ Billions |  |  |  |  |
|                    |               |             |  |  |  |  |
| 1)                 | Atlantic      | 9.00        |  |  |  |  |
| 2)                 | Cape May      | 3.05        |  |  |  |  |
| 3)                 | Bergen        | 2.02        |  |  |  |  |
| 4)                 | Ocean         | 1.94        |  |  |  |  |
| 5)                 | Monmouth      | 1.79        |  |  |  |  |
| 6)                 | Essex         | 1.75        |  |  |  |  |
| 7)                 | Middlesex     | 1.58        |  |  |  |  |
| 8)                 | Morris        | 1.50        |  |  |  |  |
| 9)                 | Hudson        | 1.30        |  |  |  |  |
| 10)                | Burlington    | 0.93        |  |  |  |  |
| 11)                | Union         | 0.93        |  |  |  |  |
| 12)                | Mercer        | 0.87        |  |  |  |  |
| 13)                | Camden        | 0.86        |  |  |  |  |
| 14)                | Somerset      | 0.80        |  |  |  |  |
| 15)                | Passaic       | 0.55        |  |  |  |  |
| 16)                | Gloucester    | 0.35        |  |  |  |  |
| 17)                | Sussex        | 0.27        |  |  |  |  |
| 18)                | Hunterdon     | 0.19        |  |  |  |  |
| 19)                | Cumberland    | 0.16        |  |  |  |  |
| 20)                | Warren        | 0.16        |  |  |  |  |
| 21)                | Salem         | 0.12        |  |  |  |  |

Source: Rovelstad & Associates, Longwoods International

#### **TOTAL EMPLOYMENT**

|     | TO TALE ENTI EO TIMETAT |                            |  |  |  |
|-----|-------------------------|----------------------------|--|--|--|
|     | <u>County</u>           | <u>Jobs</u><br>(Thousands) |  |  |  |
| 1)  | Atlantic                | 180                        |  |  |  |
| 2)  | Cape May                | 106                        |  |  |  |
| 3)  | Ocean                   | 63                         |  |  |  |
| 4)  | Bergen                  | 57                         |  |  |  |
| 5)  | Monmouth                | 52                         |  |  |  |
| 6)  | Middlesex               | 51                         |  |  |  |
| 7)  | Essex                   | 51                         |  |  |  |
| 8)  | Morris                  | 41                         |  |  |  |
| 9)  | Hudson                  | 39                         |  |  |  |
| 10) | Burlington              | 31                         |  |  |  |
| 11) | Camden                  | 29                         |  |  |  |
| 12) | Union                   | 28                         |  |  |  |
| 13) | Mercer                  | 26                         |  |  |  |
| 14) | Somerset                | 20                         |  |  |  |
| 15) | Passaic                 | 18                         |  |  |  |
| 16) | Gloucester              | 12                         |  |  |  |
| 17) | Sussex                  | 8                          |  |  |  |
| 18) | Cumberland              | 6                          |  |  |  |
| 19) | Warren                  | 5                          |  |  |  |
| 20) | Hunterdon               | 5                          |  |  |  |
| 21) | Salem                   | 4                          |  |  |  |
| •   |                         |                            |  |  |  |

## Reasons for Taking a New Jersey Trip - 2000



|                         | <u>OVERNIGHT</u>                      | <u>TRIPS</u>   | <u>DAY TRIPS</u>                      |                |  |  |
|-------------------------|---------------------------------------|----------------|---------------------------------------|----------------|--|--|
|                         | Estimated<br><u>Millions of Trips</u> | <u>Percent</u> | Estimated<br><u>Millions of Trips</u> | <u>Percent</u> |  |  |
| PLEASURE TRIPS          | 37.4                                  | 85             | 117.5                                 | 94             |  |  |
| Visit Friends/Relatives | 15.7                                  | 36             | 39.6                                  | 32             |  |  |
| Casino                  | 11.2                                  | 25             | 25.9                                  | 21             |  |  |
| Beach                   | 4.1                                   | 9              | 16.4                                  | 13             |  |  |
| Special Event           | 1.8                                   | 4              | 3.1                                   | 2              |  |  |
| Touring                 | 1.4                                   | 3              | 6.0                                   | 5              |  |  |
| Business/Pleasure       | 1.0                                   | 2              |                                       |                |  |  |
| City                    | 0.7                                   | 2              | 1.9                                   | 2              |  |  |
| Outdoor                 | 0.5                                   | 1              | 5.9                                   | 5              |  |  |
| Theme Park              | 0.4                                   | 1              | 3.1                                   | 2              |  |  |
| Country Resort          | 0.3                                   | 1              | 1.6                                   | 1              |  |  |
| Cruise                  | 0.2                                   | <1             | 0.3                                   | <1             |  |  |
| Ski                     | 0.1                                   | <1             | 0.1                                   | <1             |  |  |
| Shopping                |                                       |                | 14.0                                  | 11             |  |  |
| BUSINESS TRIPS          | 6.6                                   | 15             | 7.9                                   | 6              |  |  |

## Reasons for Taking a New Jersey Overnight Trip — 1994 to 2000



|                         | 1994<br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | 2000<br>(Millions) |
|-------------------------|--------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|--------------------|
| PLEASURE TRIPS          | 30.5               | 30.8                      | 30.8                      | 34.6                      | 34.0                      | 37.8                      | 37.4               |
| Visit Friends/Relatives | 13.0               | 13.6                      | 13.1                      | 15.3                      | 14.3                      | 15.1                      | 15.7               |
| Casino                  | 7.4                | 7.4                       | 7.7                       | 9.3                       | 9.6                       | 12.1                      | 11.2               |
| Beach                   | 4.2                | 3.9                       | 4.0                       | 4.0                       | 4.5                       | 3.7                       | 4.1                |
| Special Event           | 1.7                | 1.4                       | 1.5                       | 1.7                       | 1.3                       | 1.9                       | 1.8                |
| Touring                 | 1.5                | 1.3                       | 1.2                       | 1.4                       | 1.3                       | 1.7                       | 1.4                |
| Business/Pleasure       | 8.0                | 1.1                       | 1.2                       | 1.0                       | 1.1                       | 1.0                       | 1.0                |
| Outdoor                 | 8.0                | 1.1                       | 8.0                       | 8.0                       | 0.5                       | . 6                       | 0.5                |
| City                    | 0.6                | 0.4                       | 0.3                       | 0.5                       | 0.5                       | . 9                       | 0.7                |
| Theme Park              | 0.3                | 0.3                       | 0.3                       | 0.3                       | 0.5                       | . 3                       | 0.4                |
| Country Resort          | 0.2                | 0.2                       | 0.4                       | 0.1                       | 0.3                       | . 2                       | 0.3                |
| Ski                     | 0.1                | 0.1                       | 0.1                       | < 0.1                     | 0.1                       | . 1                       | 0.1                |
| Cruise                  | 0.1                | <0.1                      | 0.1                       | 0.1                       | <0.1                      | . 1                       | 0.2                |
| <b>BUSINESS TRIPS</b>   | 5.3                | 5.3                       | 6.5                       | 6.2                       | 6.0                       | 6.0                       | 6.6                |

## Reasons for Taking a New Jersey Day Trip - 1994 to 2000



|                         | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|-------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| PLEASURE TRIPS          | 129.0                     | 116.7                     | 114.6                     | 107.5                     | 110.7                     | 114.6                     | 117.5                     |
| Visit Friends/Relatives | 55.9                      | 50.4                      | 40.9                      | 35.8                      | 39.7                      | 36.9                      | 39.6                      |
| Casino                  | 28.4                      | 24.8                      | 31.1                      | 25.3                      | 26.6                      | 22.3                      | 25.9                      |
| Beach                   | 13.3                      | 14.9                      | 12.4                      | 14.4                      | 13.9                      | 13.5                      | 16.4                      |
| Special Event           | 11.4                      | 5.0                       | 5.9                       | 6.6                       | 5.7                       | 4.0                       | 2.6                       |
| Touring                 | 2.3                       | 5.1                       | 5.0                       | 7.8                       | 7.7                       | 7.0                       | 6.0                       |
| Outdoor                 | 6.2                       | 5.3                       | 13.1                      | 6.4                       | 9.4                       | 7.8                       | 5.9                       |
| City                    | 5.6                       | 4.9                       | 1.5                       | 5.5                       | 2.8                       | 3.2                       | 1.9                       |
| Theme Park              | 3.4                       | 3.0                       | 2.8                       | 3.8                       | 3.1                       | 3.7                       | 3.1                       |
| Country Resort          | 0.6                       | 2.4                       | 1.0                       | 0.5                       | 0.8                       | 1.7                       | 1.6                       |
| Ski                     | 0.6                       | 0.3                       | 0.9                       | 1.2                       | 0.7                       | 0.5                       | 0.1                       |
| Cruise                  | 1.1                       | 0.6                       | < 0.1                     | 0.1                       | 0.2                       | 0.3                       | 0.3                       |
| Shopping                | N/A                       | N/A                       | N/A                       | N/A                       | N/A                       | 13.7                      | 14.0                      |
| BUSINESS TRIPS          | 7.8                       | 10.4                      | 19.5                      | 12.6                      | 12.9                      | 8.5                       | 7.9                       |

#### National Travel and Tourism Trends



|   | <u>1994</u>       | <u>1995</u>       | <u>1996</u>       | <u>1997</u>       | <u>1998</u>       | <u>1999</u>       | <u>2000</u>       |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Overnight Trips* (Billions)   | 1.185             | 1.177             | 1.235             | 1.375             | 1.448             | 1.478             | 1.493             |
| Overnight Business Trips* (Billions)  | 0.253             | 0.236             | 0.260             | 0.286             | 0.315             | 0.324             | 0.324             |
| Overnight Pleasure Trips* (Billions)  | 0.932             | 0.940             | 0.975             | 1.089             | 1.133             | 1.153             | 1.169             |
| Estimated Overnight Casino Trips*** (Millions)                                      | 37                | 40                | 44                | 52                | 54                | 66                | 70                |
| Average Daily Per Person Expenditures**   | \$51              | \$53              | \$58              | \$58              | \$65              | \$76              | \$76              |
| Average Nights Away Pleasure Trips Business Trips                                   | 5.1<br>5.0<br>5.4 | 5.3<br>5.3<br>5.2 | 5.1<br>5.4<br>3.9 | 4.8<br>4.9<br>4.3 | 4.7<br>4.8<br>4.3 | 4.9<br>5.0<br>4.2 | 5.2<br>5.6<br>3.7 |
| Use of Pre-Paid Packages  | 12%               | 10%               | 10%               | 6%                | 6%                | 10%               | 9%                |
| Use of Travel Agents For Trip Planning To Book All/Part of Trip Use of the Internet | 17%<br>18%        | 16%<br>18%        | 15%<br>17%        | 17%<br>18%        | 16%<br>16%        | 15%<br>16%        | 13%<br>15%        |
| For Trip Planning<br>To Book All/Part of Trip                                       | N/A<br>N/A        | N/A<br>N/A        | 2%<br>N/A         | 6%<br>N/A         | 11%<br>N/A        | 14%<br>10%        | 22%<br>16%        |
| Participation in Types of Tourism Historic Cultural Eco-tourism                     | N/A<br>N/A<br>N/A | N/A<br>N/A<br>N/A | N/A<br>N/A<br>N/A | 13%<br>11%<br>8%  | 15%<br>9%<br>6%   | 18%<br>11%<br>7%  | 16%<br>9%<br>8%   |

<sup>\*</sup> Trips by adults 18+

<sup>\*\*</sup> Per adult members of party, does not include travelers on a pre-paid package

<sup>\*\*\*</sup> Trips for which casino gaming was the main purpose

### New Jersey's Competitive Position in the U.S. Overnight Market



|                         |             |             |             | Rank*       |             |             |             |
|-------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
|                         | <u>1994</u> | <u>1995</u> | <u>1996</u> | <u>1997</u> | <u>1998</u> | <u>1999</u> | <u>2000</u> |
| PLEASURE TRIPS          | 13          | 10          | 12          | 13          | 13          | 13          | 10          |
| Visit Friends/Relatives | 16          | 15          | 17          | 15          | 18          | 15          | 16          |
| Casino                  | 2           | 2           | 2           | 2           | 2           | 2           | 2           |
| Beach                   | 4           | 4           | 4           | 4           | 4           | 5           | 5           |
| Special Event           | 22          | 29          | 23          | 26          | 31          | 24          | 26          |
| Touring                 | 38          | 39          | 40          | 39          | 43          | 34          | 42          |
| Business/Pleasure       | 29          | 18          | 16          | 22          | 24          | 26          | 25          |
| Outdoor                 | 33          | 24          | 33          | 34          | 47          | 42          | 46          |
| City                    | 20          | 24          | 30          | 28          | 27          | 25          | 26          |
| Theme Park              | 13          | 13          | 12          | 16          | 11          | 16          | 13          |
| Country Resort          | 30          | 36          | 19          | 36          | 25          | 36          | 23          |
| Ski                     | 29          | 29          | 26          | 46          | 36          | 20          | 23          |
| BUSINESS TRIPS          | 15          | 20          | 15          | 21          | 23          | 15          | 21          |

<sup>\*</sup> Rank of overnight trips among 72 U.S. states and foreign destinations evaluated.

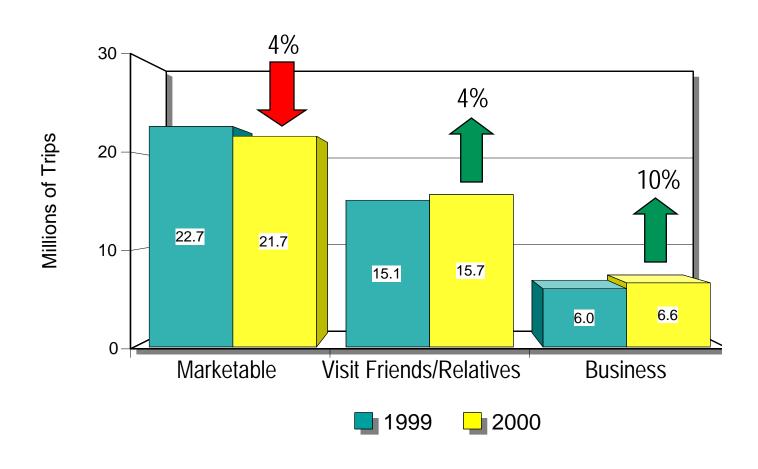
### New Jersey's Share of the U.S. Overnight Travel Market



|                         |             |             | <u>Ma</u>   | rket Share  |             |             |             |
|-------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
|                         | <u>1994</u> | <u>1995</u> | <u>1996</u> | <u>1997</u> | <u>1998</u> | <u>1999</u> | <u>2000</u> |
| PLEASURE TRIPS          | 3.1         | 3.3         | 3.2         | 3.2         | 3.0         | 3.2         | 3.2         |
| Visit Friends/Relatives | 2.6         | 2.9         | 2.6         | 2.7         | 2.5         | 2.6         | 2.7         |
| Casino                  | 19.4        | 18.4        | 17.4        | 17.9        | 17.6        | 18.4        | 15.9        |
| Beach                   | 8.6         | 8.2         | 8.2         | 7.5         | 7.8         | 6.2         | 7.0         |
| Special Event           | 2.1         | 1.7         | 1.9         | 2.0         | 1.4         | 1.9         | 1.9         |
| Touring                 | 1.6         | 1.5         | 1.3         | 1.5         | 1.3         | 1.6         | 1.3         |
| Business/Pleasure       | 1.6         | 2.3         | 2.4         | 2.0         | 1.9         | 1.8         | 1.8         |
| Outdoor                 | 1.0         | 1.5         | 1.2         | 1.0         | 0.6         | 8.0         | 0.7         |
| City                    | 2.0         | 1.4         | 1.1         | 1.4         | 1.5         | 1.8         | 1.4         |
| Theme Park              | 1.4         | 1.5         | 1.4         | 1.0         | 1.8         | 1.1         | 1.4         |
| Country Resort          | 1.0         | 0.9         | 2.2         | 0.8         | 1.6         | 1.0         | 1.6         |
| Ski                     | 0.5         | 0.7         | 0.9         | 0.3         | 0.7         | 1.4         | 1.3         |
| BUSINESS TRIPS          | 2.4         | 2.2         | 2.5         | 2.2         | 1.9         | 2.5         | 2.0         |

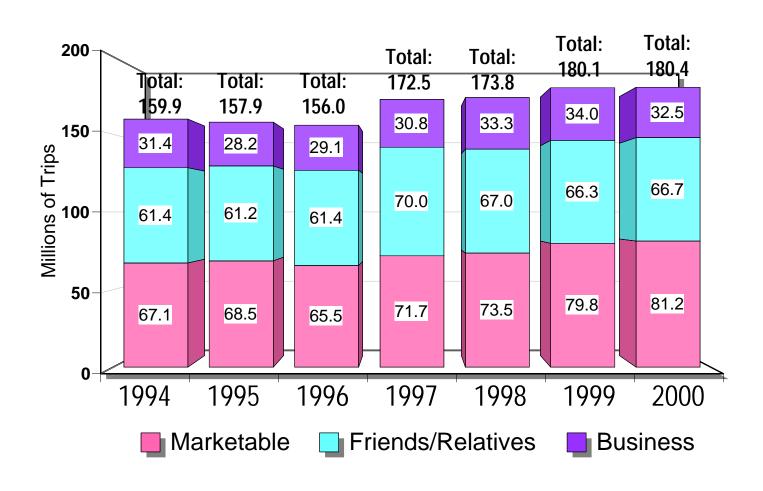
### Overnight Trips to New Jersey





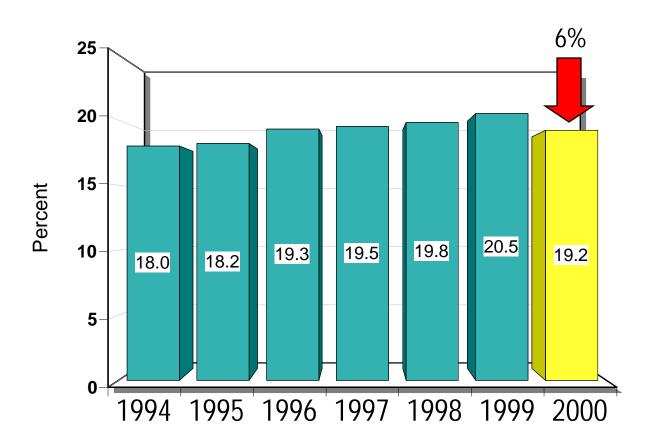
### Overnight Trips by Mid-Atlantic Residents





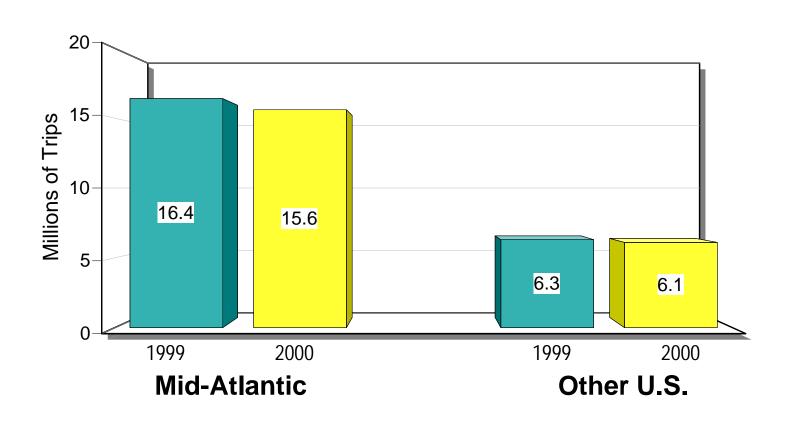
### New Jersey's Share of Mid-Atlantic Overnight "Marketable" Leisure Trips





### Source of Overnight Marketable Leisure Trips to New Jersey





### New Jersey's Sources of Business



|    | SOURCES OF OVERNIGHT TRIPS |                                |                |    | SOURCES OF DAY TRIPS |                                |         |  |  |
|----|----------------------------|--------------------------------|----------------|----|----------------------|--------------------------------|---------|--|--|
|    | <u>Metropolitan</u>        | Estimated<br>Millions of Trips | <u>Percent</u> |    | <u>Metropolitan</u>  | Estimated<br>Millions of Trips | Percent |  |  |
| 1) | New York                   | 11.9                           | 27             | 1) | New York             | 67.8                           | 54      |  |  |
| 2) | Philadelphia               | 8.6                            | 20             | 2) | Philadelphia         | 48.6                           | 39      |  |  |
| 3) | Washington, DC             | 3.6                            | 8              | 3) | Washington, D.C      | . 3.3                          | 3       |  |  |
| 4) | Baltimore                  | 1.4                            | 3              | 4) | Wilkes Barre-Scra    | anton 2.6                      | 2       |  |  |
| 5) | Boston                     | 1.1                            | 2              | 5) | Albany-Schenect      | y-Troy 0.9                     | 1       |  |  |
|    | U.S. States                |                                |                |    | U.S. States          |                                |         |  |  |
| 1) | Pennsylvania               | 9.7                            | 22             | 1) | New Jersey           | 60.1                           | 48      |  |  |
| 2) | New York                   | 9.1                            | 21             | 2) | New York             | 33.7                           | 27      |  |  |
| 3) | New Jersey                 | 5.8                            | 13             | 3) | Pennsylvania         | 27.6                           | 22      |  |  |
| 4) | Maryland                   | 3.2                            | 7              | 4) | Virginia             | 3.3                            | 3       |  |  |
| 5) | Virginia                   | 2.4                            | 5              | 5) | Maryland             | 0.4                            | <1      |  |  |
|    |                            |                                |                |    |                      |                                |         |  |  |

<sup>\*</sup> Note: The metropolitan areas of New York and Philadelphia each include part of the state of New Jersey Source: Longwoods International

## New Jersey's Sources of Overnight Trips 1994 to 2000

| The second secon |  |
|--|--|
|  |  |

|    | <u>Metropolitan</u> | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|----|---------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| 1) | New York            | 12.1                      | 12.1                      | 13.0                      | 13.7                      | 13.2                      | 12.6                      | 11.9                      |
| 2) | Philadelphia        | 6.3                       | 6.8                       | 6.0                       | 7.3                       | 7.5                       | 8.6                       | 8.6                       |
| 3) | Washington, DC      | 1.7                       | 1.7                       | 2.0                       | 2.2                       | 2.3                       | 2.5                       | 3.6                       |
|    | <u>U.S. States</u>  |                           |                           |                           |                           |                           |                           |                           |
| 1) | New Jersey          | 7.2                       | 7.9                       | 7.6                       | 8.2                       | 8.3                       | 6.7                       | 5.8                       |
| 2) | New York            | 7.3                       | 7.5                       | 8.2                       | 8.4                       | 7.4                       | 9.4                       | 9.1                       |
| 3) | Pennsylvania        | 6.6                       | 5.9                       | 5.7                       | 7.2                       | 7.4                       | 8.5                       | 9.7                       |

Note: The metropolitan areas of New York and Philadelphia each included part of the state of New Jersey; a indicated a statistically reliable increase and a indicates a statistically reliable decrease versus the previous year in terms of the proportion of all trips to each place

## New Jersey's Sources of Day Trips 1994 to 2000



|    | <u>Metropolitan</u> | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|----|---------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| 1) | New York            | 74.3                      | 79.3                      | 80.7                      | 81.6                      | 86.2                      | 81.6                      | 67.8)                     |
| 2) | Philadelphia        | 56.2                      | 35.7                      | 43.1                      | 29.8                      | 29.4                      | 36.0                      | 48.6                      |
| 3) | Washington D.C.     | 1.2                       | 2.3                       | 1.5                       | 1.1                       | 1.5                       | 1.3                       | 3.3                       |
|    | U.S. States         |                           |                           |                           |                           |                           |                           |                           |
| 1) | New Jersey          | 56.4                      | 60.2                      | 65.4                      | 61.9                      | 48.3                      | 58.7                      | 60.1                      |
| 2) | New York            | 37.5                      | 31.5                      | 31.6                      | 33.9                      | 39.3                      | 33.7                      | 33.7                      |
| 3) | Pennsylvania        | 40.2                      | 33.2                      | 33.0                      | 22.4                      | 33.7                      | 28.8                      | 27.6                      |

Note: The metropolitan areas of New York and Philadelphia each included part of the state of New Jersey; a indicated a statistically reliable increase and a indicates a statistically reliable decrease versus the previous year in terms of the proportion of all trips to each place

## New Jersey's Traveler Profile



|                     | <u>OVERNIGH</u>                       | T TRIPS        | DAY T             | RIPS           |    |
|---------------------|---------------------------------------|----------------|-------------------|----------------|----|
|                     | Estimated                             |                | Estimated         |                |    |
|                     | Millions of Trips                     | <u>Percent</u> | Millions of Trips | <u>Percent</u> |    |
| GENDER              | · · · · · · · · · · · · · · · · · · · |                |                   |                |    |
| Male                | 21.2                                  | 48             | 69.1              | 55             |    |
| Female              | 22.8                                  | 52             | 56.3              | 45             |    |
| AGE                 |                                       |                |                   |                |    |
| 18-34               | 13.1                                  | 30             | 36.7              | 29             |    |
| 35-54               | 17.5                                  | 40             | 44.8              | 36             |    |
| 55+                 | 13.3                                  | 30             | 44.0              | 35             |    |
| Average Age         | 45.7                                  |                | 47.5              |                |    |
| EDUCATION           |                                       |                |                   |                |    |
| High School or Less | 13.1                                  | 30             | 37.9              | 30             |    |
| Some College        | 11.7                                  | 26             | 30.9              | 25             |    |
| College Graduate    | 11.5                                  | 26             | 26.9              | 21             |    |
| Post Graduate       | 7.7                                   | 18             | 29.6              | 24             |    |
| INCOME              |                                       |                |                   |                |    |
| Under \$25K         | 8.3                                   | 19             | 28.6              | 12             |    |
| \$25K-\$49.9K       | 10.6                                  | 24             | 35.1              | 25             |    |
| \$50K-\$74.9K       | 10.6                                  | 24             | 25.3              | 31             |    |
| \$75K+              | 14.6                                  | 33             | 34.1              | 34             |    |
| RACE                |                                       |                |                   |                |    |
| White               | 33.9                                  | 77             | 101.5             | 81             |    |
| African-American    | 7.2                                   | 16             | 8.9               | 7              |    |
| Hispanic            | 1.8                                   | 4              | 4.6               | 4              |    |
| Other               | 1.1                                   | 2              | 10.0              | 8              | 39 |
|                     |                                       |                |                   |                |    |

## New Jersey's Overnight Traveler Profile 1994 to 2000

| - |  |
|---|--|
|   |  |

|                      | <u>1994</u> | <u>1995</u> | <u>1996</u> | <u>1997</u> | <u>1998</u> | <u>1999</u> | <u>2000</u> |
|----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| GENDER (Millions)    |             |             |             |             |             |             |             |
| Male                 | 17.9        | 18.5        | 18.3        | 20.2        | 19.6        | 20.4        | 21.2        |
| Female               | 17.9        | 17.7        | 18.9        | 20.6        | 20.4        | 23.4        | 22.8        |
| AGE (Millions)       |             |             |             |             |             |             |             |
| 18-34                | 11.7        | 11.1        | 12.3        | 12.4        | 10.4        | 13.8        | 13.1        |
| 35-54                | 13.5        | 14.3        | 14.1        | 15.5        | 17.1        | 17.2        | 17.5        |
| 55+                  | 10.5        | 10.7        | 10.9        | 12.9        | 12.4        | 12.8        | 13.3        |
| Average Age          | 44.2        | 45.4        | 45.2        | 46.2        | 46.6        | 45.3        | 45.7        |
| EDUCATION (Millions) |             |             |             |             |             |             |             |
| High School or Less  | 8.3         | 8.9         | 8.9         | 8.9         | 8.7         | 14.0        | 13.1        |
| Some College         | 8.4         | 7.9         | 8.5         | 10.5        | 8.9         | 11.6        | 11.7        |
| College Graduate     | 11.5        | 12.2        | 12.9        | 14.3        | 14.4        | 10.1        | 11.5        |
| Post Graduate        | 7.6         | 7.1         | 7.0         | 7.1         | 8.0         | 8.0         | 7.7         |
| INCOME (Millions)    |             |             |             |             |             |             |             |
| Under \$25K          | 7.1         | 6.9         | 7.9         | 8.1         | 6.7         | 8.2         | 8.3         |
| \$25K-\$49.9K        | 12.3        | 12.4        | 12.1        | 11.6        | 10.9        | 12.0        | 10.6        |
| \$50K-\$74.9K        | 8.9         | 8.5         | 9.2         | 10.2        | 9.7         | 9.5         | 10.6        |
| \$75K+               | 7.5         | 8.3         | 8.0         | 10.9        | 12.7        | 14.1        | 14.6        |
| RACE (Millions)      |             |             |             |             |             |             |             |
| White                | 29.5        | 29.7        | 31.2        | 33.9        | 33.1        | 33.7        | 33.9        |
| African-American     | 4.4         | 4.9         | 4.7         | 5.1         | 4.9         | 6.8         | 7.2         |
| Hispanic             | 1.0         | 8.0         | 0.6         | 0.9         | 1.1         | 2.4         | 1.8         |
| Other                | 0.9         | 0.8         | 0.9         | 1.0         | 0.9         | 0.8         | 1.1         |

## New Jersey's Day Traveler Profile 1994 to 2000



| CENDED (Millions)      | <u>1994</u> | <u>1995</u> | <u>1996</u> | <u>1997</u> | <u>1998</u> | <u>1999</u> | <u>2000</u> |
|------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| GENDER (Millions) Male | 60.3        | 68.5        | 81.5        | 65.3        | 58.3        | 60.1        | 68.9        |
| Female                 | 76.8        | 58.6        | 52.6        | 54.8        | 65.2        | 63.0        | 56.2        |
| AGE (Millions)         |             |             |             |             |             |             |             |
| 18-34                  | 50.6        | 24.7        | 50.1        | 38.8        | 35.2        | 46.0        | 36.6        |
| 35-54                  | 49.5        | 49.3        | 47.5        | 45.8        | 55.0        | 46.5        | 44.6        |
| 55+                    | 36.9        | 53.1        | 36.3        | 35.5        | 33.4        | 30.5        | 43.9        |
| Average Age            | 44.1        | 48.9        | 43.2        | 45.3        | 46.3        | 42.4        | 47.5        |
| EDUCATION (Millions)   |             |             |             |             |             |             |             |
| High School or Less    | 41.0        | 43.3        | 48.8        | 35.1        | 34.7        | 30.0        | 37.8        |
| Some College           | 33.4        | 28.2        | 22.8        | 27.1        | 28.0        | 29.1        | 30.9        |
| College Graduate       | 47.8        | 35.8        | 54.8        | 40.6        | 36.7        | 45.2        | 26.9        |
| Post Graduate          | 14.9        | 17.8        | 7.6         | 17.3        | 24.1        | 19.0        | 29.5        |
| INCOME (Millions)      |             |             |             |             |             |             |             |
| Under \$25K            | 21.4        | 39.8        | 24.3        | 29.3        | 17.3        | 28.6        | 13.4        |
| \$25K-\$49.9K          | 35.9        | 47.         | 34.2        | 32.9        | 39.5        | 35.1        | 30.8        |
| \$50K-\$74.9K          | 44.3        | 23.8        | 38.9        | 39.8        | 35.4        | 25.3        | 38.9        |
| \$75K+                 | 35.6        | 16.3        | 36.7        | 18.1        | 31.4        | 34.1        | 42.1        |
| RACE (Millions)        |             |             |             |             |             |             |             |
| White                  | N/A         | N/A         | 105.3       | 93.3        | 96.6        | 97.2        | 101.7       |
| African-American       | N/A         | N/A         | 12.7        | 15.0        | 11.4        | 11.0        | 10.4        |
| Hispanic               | N/A         | N/A         | 8.0         | 6.0         | 5.6         | 4.8         | 3.9         |
| Other                  | N/A         | N/A         | 8.0         | 5.8         | 10.0        | 10.2        | 9.1         |

Note: A indicates a statistically reliable increase, and a indicates a statistically reliable decrease in terms of the proportion of all trips taken in that category.

# Activities Participated In — Overnight Trips



|     |                            | Estimated<br>Millions of Trips | <u>Percent</u> |     |                                   | Estimated<br>Millions of Trips | <u>Percent</u> |
|-----|----------------------------|--------------------------------|----------------|-----|-----------------------------------|--------------------------------|----------------|
| 1)  | Casino Gaming              | 17.7                           | 40             | 19) | Fair/Festival/Exhibition          | 0.9                            | 2              |
| 2)  | Went To An Ocean Beach     | 10.2                           | 23             | 20) | Birdwatching                      | 0.8                            | 2              |
| 3)  | Boardwalk Activities       | 8.8                            | 20             | 21) | Car/Dog/Horse Race                | 0.7                            | 2              |
| 4)  | Bar/Disco/Nightclub        | 3.9                            | 9              | 22) | Short Guided Tour                 | 0.7                            | 2              |
| 5)  | Swam in A Pool             | 3.6                            | 8              | 23) | Went to a Lakeside Beach          | 0.6                            | 1              |
| 6)  | Entertainment/Shows        | 3.5                            | 8              | 24) | Art Gallery                       | 0.6                            | 1              |
| 7)  | Landmarks/Historic Sites   | 2.7                            | 6              | 25) | Professional/College Sports Event | 0.6                            | 1              |
| 8)  | Miniature Golf             | 2.1                            | 5              | 26) | Golf                              | 0.5                            | 1              |
| 9)  | National/State Park        | 2.0                            | 5              | 27) | Power Boating/Sailing             | 0.4                            | 1              |
| 10) | Used a Sauna/Hot Tub       | 1.8                            | 4              | 28) | Rock Concert                      | 0.4                            | 1              |
| 11) | Day Cruise (Not Overnight) | 1.2                            | 3              | 29) | Theater/Dance/Symphony/Opera      | 0.4                            | 1              |
| 12) | Museum/Science Exhibit     | 1.1                            | 3              | 30) | Fishing (Freshwater)              | 0.3                            | 1              |
| 13) | Bicycling                  | 1.1                            | 3              | 31) | Bowling                           | 0.3                            | 1              |
| 14) | Fishing (Saltwater)        | 1.1                            | 2              | 32) | Pick Your Own Farms               | 0.3                            | 1              |
| 15) | Forest/Wildlife Area       | 1.1                            | 2              | 33) | Snow Skiing                       | 0.2                            | <1             |
| 16) | Zoo                        | 1.0                            | 2              | 34) | Tennis                            | 0.2                            | <1             |
| 17) | Theme Park                 | 1.0                            | 2              | 35) | Canoeing/Kayaking                 | 0.1                            | <1             |
| 18) | Hiking                     | 1.0                            | 2              |     |                                   |                                |                |

Source: Longwoods International 42

# Activities Participated In — Day Trips



|     |                          | Estimated<br>Millions of Trips | <u>Percent</u> |     |                                  | Estimated<br>Millions of Trips | <u>Percent</u> |
|-----|--------------------------|--------------------------------|----------------|-----|----------------------------------|--------------------------------|----------------|
| 1)  | Casino Gaming            | 68.0                           | 54             | 17) | Theme Park                       | 3.1                            | 3              |
| 2)  | Went To An Ocean Beach   | 30.0                           | 24             | 19) | Theater/Dance/Symphony/Opera     | 2.9                            | 2              |
| 3)  | Boardwalk Activities     | 22.4                           | 18             | 20) | Fishing (Saltwater))             | 2.4                            | 2              |
| 4)  | Entertainment/Shows      | 15.4                           | 12             | 21) | Miniature Golf                   | 2.3                            | 2              |
| 5)  | Swam in A Pool           | 12.6                           | 10             | 22) | Art Gallery                      | 2.3                            | 2              |
| 6)  | Power Boating/Sailing    | 11.6                           | 9              | 23) | Swam in A Lake/River             | 1.5                            | 1              |
| 7)  | Bar/Disco/Nightclub      | 10.1                           | 8              | 24) | Day Cruise (Not Overnight)       | 1.1                            | 1              |
| 8)  | Bowling                  | 9.5                            | 8              | 25) | Z00                              | 1.1                            | 1              |
| 9)  | National/State Park      | 7.6                            | 6              | 26) | Forest/Wildlife Area             | 1.1                            | 1              |
| 10) | Landmarks/Historic Sites | 7.1                            | 6              | 27) | Professional/College Sports Ever | nt 1.0                         | 1              |
| 11) | Fair/Exhibition/Festival | 6.8                            | 5              | 28) | Rock Concert                     | 0.6                            | 1              |
| 12) | Club Offering Live Music | 6.6                            | 5              | 29) | Car/Dog/Horse Race               | 0.4                            | <1             |
| 13) | Used a Sauna/Hot Tub     | 5.5                            | 4              | 30) | Short Guided Tour                | 0.3                            | <1             |
| 14) | Museum/Science Exhibit   | 5.1                            | 4              | 31) | Tennis                           | 0.3                            | <1             |
| 15) | Golf                     | 4.4                            | 4              | 32) | Surfing                          | 0.3                            | <1             |
| 16) | Hiking                   | 3.8                            | 3              | 33) | Fishing (Freshwater)             | 0.1                            | <1             |
| 17) | Birdwatching             | 3.4                            | 3              |     |                                  |                                |                |

Source: Longwoods International

## Activities Participated In On Overnight Trip 1994 to 2000

|                          | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|--------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| Casino Gaming            | 13.0                      | 14.1                      | 13.6                      | 15.2                      | 18.2                      | 17.7                      |
| Went to an Ocean Beach   | 8.5                       | 7.7                       | 8.5                       | 9.0                       | 10.0                      | 10.2                      |
| Boardwalk Activities     | 10.4                      | 6.6                       | 7.0                       | 7.6                       | 7.8                       | 8.8                       |
| Entertainment/Shows      | 4.1                       | 4.5                       | 4.7                       | 4.3                       | 4.6                       | 3.5                       |
| Bar/Disco/Nightclub      | 3.8                       | 3.6                       | 3.7                       | 3.4                       | 5.6                       | 3.9                       |
| Landmarks/Historic Sites | 2.5                       | 3.6                       | 3.2                       | 2.9                       | 2.2                       | 2.7                       |
| Swam in a Pool           | 4.3                       | 4.0                       | 2.9                       | 2.9                       | 4.3                       | 3.6                       |
| Miniature Golf           | 2.5                       | 2.7                       | 1.7                       | 2.1                       | 2.2                       | 2.1                       |
| National/State Park      | 0.8                       | 1.8                       | 1.7                       | 1.8                       | 1.8                       | 2.0                       |
| Fair/Exhibition/Festival | 1.0                       | 1.7                       | 1.3                       | 1.2                       | 1.1                       | 0.9                       |

Note: A  $\square$  indicates a statistically reliable increase, and a  $\bigcirc$  , a statistically reliable decrease versus the previous year in terms of the proportion of all trips taken including that activity.

## Activities Participated In On Day Trips 1994 to 2000



|                        | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| Casino Gaming          | 34.1                      | 32.7                      | 48.9                      | 41.7                      | 42.7                      | 68.0                      |
| Boardwalk Activities   | 33.2                      | 15.8                      | 26.0                      | 30.7                      | 21.7                      | 22.4                      |
| Went to an Ocean Beach | 20.3                      | 17.0                      | 24.5                      | 25.9                      | 24.7                      | 30.0                      |
| Entertainment/Shows    | 16.6                      | 6.9                       | 13.4                      | 26.4                      | 7.3                       | 15.3                      |
| Bar/Disco/Nightclub    | 20.9                      | 7.2                       | 9.5                       | 14.8                      | 21.5                      | 10.1                      |
| National/State Park    | 16.6                      | 8.5                       | 9.4                       | 14.6                      | 10.8                      | 7.6                       |
| Theme Park             | 20.3                      | 13.5                      | 8.9                       | 12.5                      | 11.9                      | 3.1                       |
| Swam in a Pool         | 4.3                       | 4.0                       | 2.9                       | 3.4                       | 9.2                       | 12.6                      |
| Z00                    | 8.7                       | 7.5                       | 5.2                       | 4.6                       | 1.9                       | 1.1                       |
| Fishing (Saltwater)    | 5.5                       | 9.4                       | 4.2                       | 3.5                       | 5.0                       | 2.4                       |

Note: A  $\square$  indicates a statistically reliable increase, and a  $\bigcirc$  , a statistically reliable decrease versus the previous year in terms of the proportion of all trips taken including that activity.

### Size of the New Jersey Travel Party



|                         | Average #<br>of People |
|-------------------------|------------------------|
| DAY TRIPS               |                        |
| Adults                  | 2.3                    |
| Children*               | 0.4                    |
| Total                   | 2.7                    |
| OVERNIGHT TRIPS         |                        |
| Adults                  | 2.2                    |
| Children*               | 0.4                    |
| Total                   | 2.6                    |
| DAY AND OVERNIGHT TRIPS |                        |
| Adults                  | 2.3                    |
| Children*               | 0.4                    |
| Total Total             | <del>2.</del> 7        |

Source: Longwoods International

<sup>\*</sup> Under 18

## Length of Stay on Overnight Trips and Accommodations Used



#### Average Length of Stay in New Jersey = 3.45 Nights Total Trip Nights = 144.8 Million

| Estimated Millions<br>of Trip Nights | <u>Percent</u>                                |
|--------------------------------------|---|
| 61.9                                 | 43  |
| 49.5                                 | 34  |
| 9.6                                  | 7   |
| 7.3                                  | 5   |
| 5.7                                  | 4   |
| 2.5                                  | 2   |
| 2.4                                  | 2   |
| 5.9                                  | 4   |
|                                      | of Trip Nights  61.9 49.5 9.6 7.3 5.7 2.5 2.4 |

Source: Longwoods International

# Places Seen/Visited or Experienced — Overnight Trips

| 4 |  |
|---|--|
| Q |  |

|                                    | <u>%</u> | Estimated<br>Millions of Trips | <u>%</u>                                    | Estimated<br><u>Millions of Trips</u> |   |
|------------------------------------|----------|--------------------------------|---|---------------------------------------|---|
| Atlantic City                      | 37       | 16.3                           | Cape May Wildlife Refuge/Bird Observatory 2 | 0.8                                   |   |
| Cape May                           | 9        | 4.0                            | Belmar 2                                    | 0.8                                   |   |
| Newark Airport                     | 7        | 3.2                            | Six Flags Great Adventure 2                 | 0.8                                   |   |
| Brigantine                         | 6        | 2.7                            | Liberty State Park/Science Center 2         | 0.7                                   |   |
| Wildwood Boardwalk                 | 6        | 2.6                            | Secaucus Outlet Shops 2                     | 0.7                                   |   |
| Ocean City                         | 6        | 2.6                            | Wayne 2                                     | 0.7                                   |   |
| Ocean City Boardwalk               | 6        | 2.5                            | Mount Holly 2                               | 0.7                                   |   |
| Cape May Lighthouse                | 5        | 2.3                            | Meadowlands Sports Complex 1                | 0.6                                   |   |
| The Wildwoods                      | 5        | 2.3                            | Ocean Grove 1                               | 0.6                                   |   |
| Stone Harbor                       | 4        | 1.7                            | Hoboken/NJ Waterfront 1                     | 0.5                                   |   |
| Toms River                         | 4        | 1.5                            | NJ State Aquarium/Camden 1                  | 0.5                                   |   |
| Barnegat Baymen's & Decoy Museum   | 3        | 1.2                            | Flemington 1                                | 0.5                                   |   |
| Long Beach Island                  | 3        | 1.2                            | Lambertville 1                              | 0.5                                   |   |
| Avalon                             | 3        | 1.1                            | Statue of Liberty/Ellis Island 1            | 0.5                                   |   |
| Elizabeth (Part of Newark Airport) | 3        | 1.1                            | Historic Gardner's Basin 1                  | 0.5                                   |   |
| Newark                             | 3        | 1.1                            | Passaic 1                                   | 0.4                                   |   |
| Margate                            | 3        | 1.1                            | Sandy Hook Gateway Recreation Area 1        | 0.4                                   |   |
| Seaside Heights                    | 3        | 1.1                            | Woodbury 1                                  | 0.4                                   |   |
| Port Norris                        | 2        | 1.1                            | Pine Barrens 1                              | 0.4                                   |   |
| Historic Smithville                | 2        | 1.1                            | Great Falls Historic District/Paterson 1    | 0.4                                   |   |
| New Brunswick (Rutgers)            | 2        | 1.1                            | Island Beach State Park 1                   | 0.4                                   |   |
| Point Pleasant Beach               | 2        | 1.1                            | Appel Farm/Elmer 1                          | 0.4                                   |   |
| Trenton                            | 2        | 1.0                            | Mountain Creek 1                            | 0.3                                   |   |
| Paramus Malls                      | 2        | 1.0                            | Wheaton Village 1                           | 0.3                                   |   |
| Lucy the Elephant/Margate          | 2        | 0.9                            | Freehold/Monmouth Park 1                    | 0.3                                   |   |
| Delaware Water Gap Recreation Area | 2        | 0.9                            | Lakehurst 1                                 | 0.3                                   |   |
| Ikea Shopping Center               | 2        | 0.8                            | Antiquing 1                                 | 0.3                                   |   |
| Princeton                          | 2        | 0.8                            | Somerville 1                                | 0.3                                   |   |
| Historic Morristown                | 2        | 8.0                            | Short Hills Mall 1                          | 0.3 4                                 | 8 |

# Places Seen/Visited or Experienced — Overnight Trips (Cont'd)



|   | <u>%</u> | Estimated<br>Millions of Trips |   | <u>%</u> | Estimated<br>Millions of Trips |
|---|----------|--------------------------------|---|----------|--------------------------------|
| Renault Winery                          | 1        | 0.3                            | Kean College                              | <1       | 0.1                            |
| Jenkinson's Aquarium                    | 1        | 0.3                            | Scotch Plains                             | <1       | 0.1                            |
| Spring Lake                             | 1        | 0.3                            | Forsyth Wildlife Reserve                  | <1       | 0.1                            |
| Burlington City                         | 1        | 0.3                            | Patriots Minor League Baseball Team       | <1       | 0.1                            |
| Bridgewater Commons                     | 1        | 0.2                            | Waterloo Village                          | <1       | 0.1                            |
| Lake Hopatcong                          | 1        | 0.2                            | Classic Car Show                          | <1       | 0.1                            |
| Hereford Inlet Lighthouse               | 1        | 0.2                            | Wings 'n Water Festival                   | <1       | 0.1                            |
| Story Book Land                         | 1        | 0.2                            | Mahwah Tennis Classic                     | <1       | 0.1                            |
| Garden State Park                       | 1        | 0.2                            | Aviation Museum/Hall of Fame/Teterboro    | <1       | 0.1                            |
| Duke Gardens                            | <1       | 0.2                            | Plainfield                                | <1       | 0.1                            |
| Franklin Mineral Museum/Sterling Mine   | <1       | 0.2                            | Port at Elizabeth                         | <1       | 0.1                            |
| Highpoint State Park                    | <1       | 0.2                            | Marine Mammal Stranding Center/Brigantine | <1       | 0.1                            |
| Bridgeton                               | <1       | 0.2                            | Noyes Museum of Art                       | <1       | 0.1                            |
| Irish Festival                          | <1       | 0.2                            | Allaire State Park                        | <1       | 0.1                            |
| Wetland Institute                       | <1       | 0.2                            | Riverfest/Red Bank                        | <1       | 0.1                            |
| Presby Gardens/Montclair                | <1       | 0.2                            | Tuckerton Seaport                         | <1       | 0.1                            |
| Springfield Battlegrounds/Presb. Church | <1       | 0.2                            | Finn's Point National Cemetery            | <1       | 0.1                            |
| Westfield                               | <1       | 0.2                            | Fort Mott State Park                      | <1       | 0.1                            |
| Blockbuster-Sony Entertainment Center   | <1       | 0.2                            | Historic Society Museum                   | <1       | 0.1                            |
| Cowtown Rodeo/Woodstown                 | <1       | 0.2                            | Mullica Hill                              | <1       | 0.1                            |
| Delaware/Raritan Canal State Park       | <1       | 0.2                            | Salem                                     | <1       | 0.1                            |
| Mercer County Waterfront Stadium        | <1       | 0.2                            | Red Bank Battlefield                      | <1       | 0.1                            |
| Washington Crossing State Park          | <1       | 0.2                            | Swedesboro                                | <1       | 0.1                            |
| Historic Chester                        | <1       | 0.1                            | Morris Museum                             | <1       | < 0.1                          |
| Wild West City                          | <1       | 0.1                            | Round Valley/Spruce Run Reservation       | <1       | < 0.1                          |
| East Point Lighthouse                   | <1       | 0.1                            | Tour of Somerville                        | <1       | <0.1                           |
| Edison National Historic Site           | <1       | 0.1                            | US Golf Association Golf House Museum     | <1       | <0.1                           |

# Places Seen/Visited or Experienced — Overnight Trips (Cont'd)



#### **Estimated**

|                                   | <u>%</u> | Millions of Trips |
|-----------------------------------|----------|-------------------|
| Cape May Victorian Week           | <1       | <0.1              |
| Delaware Bay Schooner             | <1       | <0.1              |
| Fortescue                         | <1       | <0.1              |
| Seafarers Weekend                 | <1       | <0.1              |
| Medieval Times                    | <1       | <0.1              |
| Newark Museum                     | <1       | <0.1              |
| Paper Mill Playhouse              | <1       | <0.1              |
| Princeton Forestal Center         | <1       | <0.1              |
| Ringwood/Skylands Gardens         | <1       | <0.1              |
| State Street Theater              | <1       | <0.1              |
| Miss America Pageant              | <1       | <0.1              |
| Festival of the Atlantic Concerts | <1       | <0.1              |
| Monmouth Battlfield               | <1       | <0.1              |
| Twin Lights of Navesink           | <1       | <0.1              |
| Batsto Villiage                   | <1       | <0.1              |
| Jockey Hollow at Morristown       | <1       | <0.1              |
| NJ Shakespeare Festival           | <1       | <0.1              |
| Peters Valley Craft Fair          | <1       | <0.1              |
| Cape May Music Festival           | <1       | <0.1              |
| American Labor Museum/Botto House | <1       | <0.1              |
| Spirit of NJ                      | <1       | <0.1              |
| Summit Hotel                      | <1       | <0.1              |
| NJ Seafood Festival               | <1       | <0.1              |
| Ocean County Decoy & Gunning Show | <1       | <0.1              |
| NJ State Fair                     | <1       | <0.1              |

## Distribution of Trips By Month



#### **OVERNIGHT TRIPS**

#### **DAY TRIPS**

|           | Estimated<br>Millions of Trips | <u>Percent</u> |           | Estimated<br>Millions of Trips | <u>Percent</u> |
|-----------|--------------------------------|----------------|-----------|--------------------------------|----------------|
| January   | 2.6                            | 6              | January   | 10.9                           | 9              |
| February  | 2.6                            | 6              | February  | 12.5                           | 10             |
| March     | 3.3                            | 7              | March     | 8.5                            | 7              |
| April     | 2.9                            | 7              | April     | 8.5                            | 7              |
| May       | 3.5                            | 8              | May       | 9.0                            | 7              |
| June      | 4.7                            | 11             | June      | 14.3                           | 11             |
| July      | 5.1                            | 11             | July      | 10.7                           | 9              |
| August    | 5.4                            | 12             | August    | 13.5                           | 11             |
| September | 3.9                            | 10             | September | 10.2                           | 8              |
| October   | 3.1                            | 7              | October   | 14.3                           | 11             |
| November  | 3.7                            | 8              | November  | 7.4                            | 6              |
| December  | 3.1                            | 7              | December  | 5.6                            | 4              |

Source: Longwoods International

## Distribution of Overnight Trips By Month 1994 to 2000



|           | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | 2000<br>(Millions) |
|-----------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|--------------------|
| January   | 1.4                       | 1.9                       | 1.9                       | 2.2                       | 2.2                       | 2.5                       | 2.6                |
| February  | 1.4                       | 1.6                       | 1.6                       | 1.9                       | 2.1                       | 2.5                       | 2.6                |
| March     | 1.8                       | 2.2                       | 2.3                       | 2.8                       | 2.3                       | 3.1                       | 3.3                |
| April     | 2.1                       | 2.1                       | 2.5                       | 2.4                       | 2.6                       | 3.5                       | 2.9                |
| May       | 2.9                       | 3.2                       | 3.3                       | 3.4                       | 3.6                       | 3.7                       | 3.5                |
| June      | 4.3                       | 4.4                       | 4.5                       | 4.2                       | 5.0                       | 5.2                       | 4.7                |
| July      | 4.7                       | 4.5                       | 3.9                       | 4.5                       | 4.7                       | 5.0                       | 5.1                |
| August    | 4.7                       | 4.4                       | 4.5                       | 4.9                       | 4.6                       | 5.1                       | 5.4                |
| September | 3.6                       | 3.4                       | 3.1                       | 3.7                       | 4.0                       | 3.9                       | 4.2                |
| October   | 3.6                       | 2.7                       | 3.1                       | 3.5                       | 2.9                       | 3.0                       | 3.1                |
| November  | 2.5                       | 2.7                       | 2.9                       | 3.6                       | 2.9                       | 2.8                       | 3.7                |
| December  | 2.9                       | 3.1                       | 3.4                       | 3.7                       | 3.2                       | 3.4                       | 3.1                |

Note: A  $\square$  indicates a statistically reliable increase, and a  $\square$ , a statistically decrease versus the previous year in terms of the proportion of all trips taken during that time period.

## Distribution of Day Trips By Month 1994 to 2000



|           | <u>1994</u><br>(Millions) | <u>1995</u><br>(Millions) | <u>1996</u><br>(Millions) | <u>1997</u><br>(Millions) | <u>1998</u><br>(Millions) | <u>1999</u><br>(Millions) | <u>2000</u><br>(Millions) |
|-----------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| January   | 9.6                       | 11.0                      | 7.0                       | 5.3                       | 9.3                       | 7.1                       | 10.9                      |
| February  | 9.6                       | 14.4                      | 7.6                       | 5.4                       | 8.8                       | 8.9                       | 12.5                      |
| March     | 11.0                      | 13.3                      | 9.1                       | 6.9                       | 11.8                      | 9.6                       | 8.5                       |
| April     | 6.9                       | 7.8                       | 9.0                       | 8.7                       | 5.1                       | 7.4                       | 8.5                       |
| May       | 8.2                       | 8.9                       | 14.1                      | 10.2                      | 8.2                       | 11.2                      | 9.0                       |
| June      | 13.7                      | 14.2                      | 15.5                      | 16.1                      | 12.9                      | 15.2                      | 14.3                      |
| July      | 20.6                      | 11.5                      | 16.2                      | 15.7                      | 16.3                      | 13.4                      | 10.7                      |
| August    | 20.6                      | 11.2                      | 16.2                      | 17.4                      | 21.2                      | 14.0                      | 13.5                      |
| September | 16.5                      | 10.6                      | 15.2                      | 11.7                      | 7.5                       | 12.6                      | 10.2                      |
| October   | 8.2                       | 10.0                      | 11.5                      | 9.4                       | 9.7                       | 8.7                       | 14.3                      |
| November  | 6.9                       | 7.1                       | 6.3                       | 7.0                       | 6.7                       | 7.5                       | 7.4                       |
| December  | 6.9                       | 7.0                       | 6.4                       | 6.3                       | 3.6                       | 7.6                       | 5.6                       |

Note: A  $\square$  indicates a statistically reliable increase, and a  $\square$ , a statistically decrease versus the previous year in terms of the proportion of all trips taken during that time period.



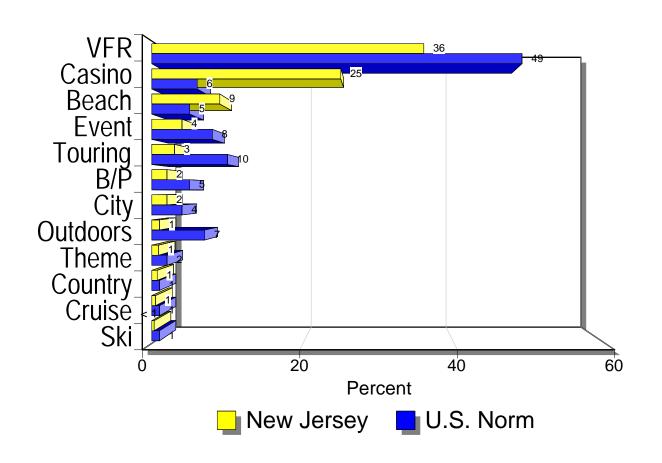
## New Jersey's Pleasure Travel Market



### Pleasure Travel Profile

## Main Purpose of Overnight Pleasure Trips vs. The U.S. Norm





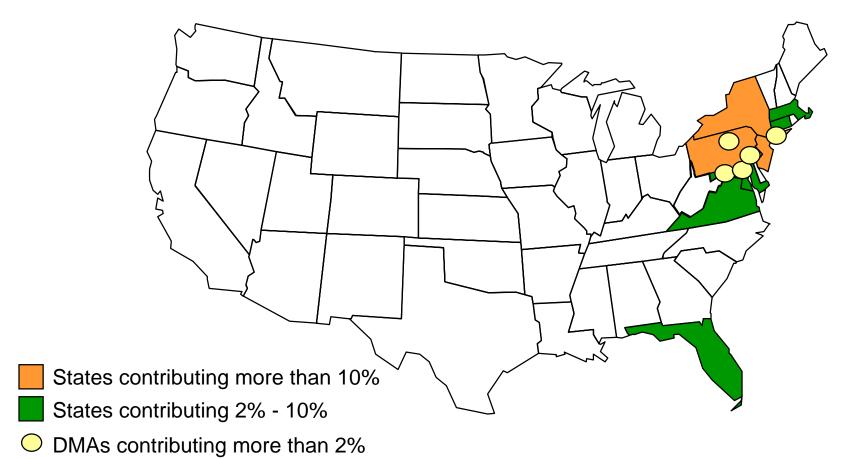


### Sources of Business

### Sources of Business

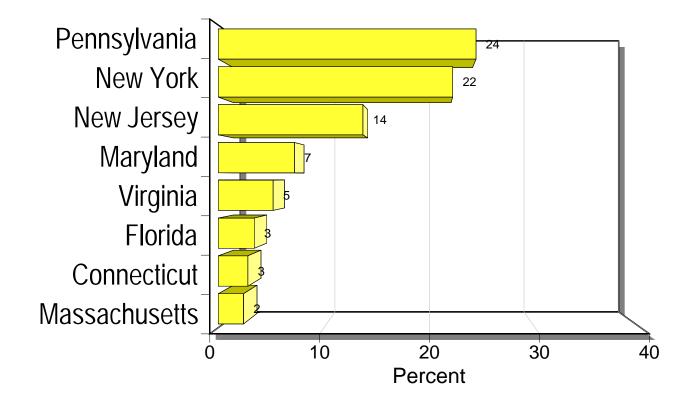


Base: Overnight Marketable Trips



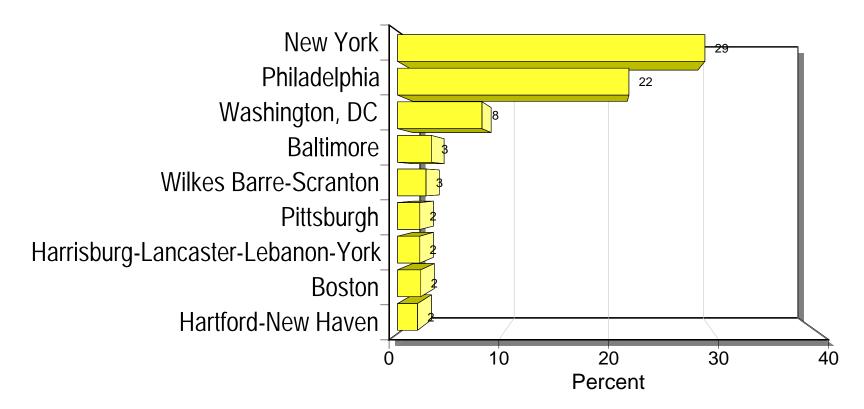
### State Sources of Business





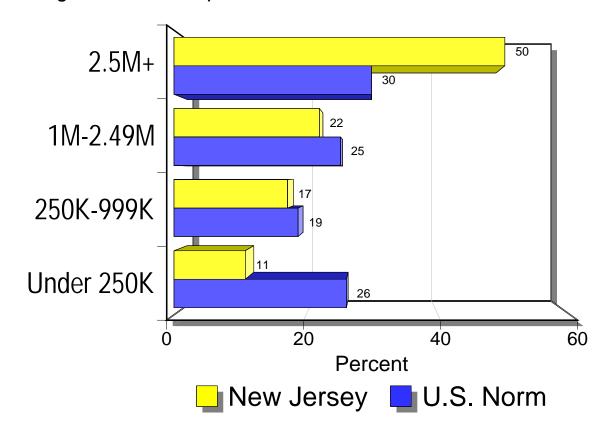
#### Urban Sources of Business





## Community Size



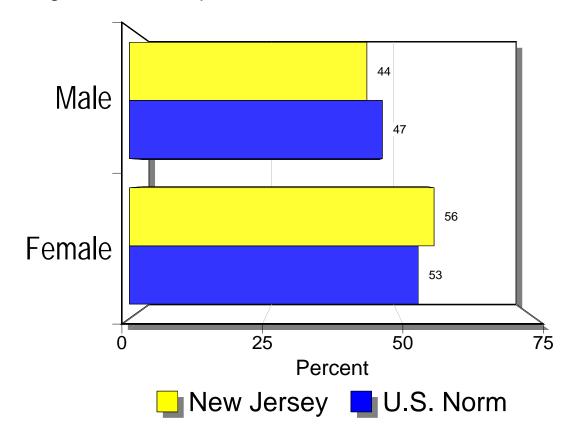




## Demographics

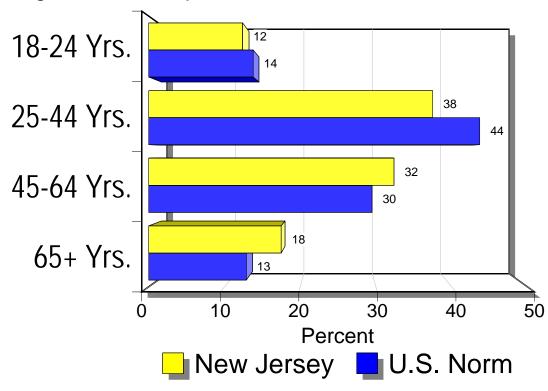
### Gender





### Age

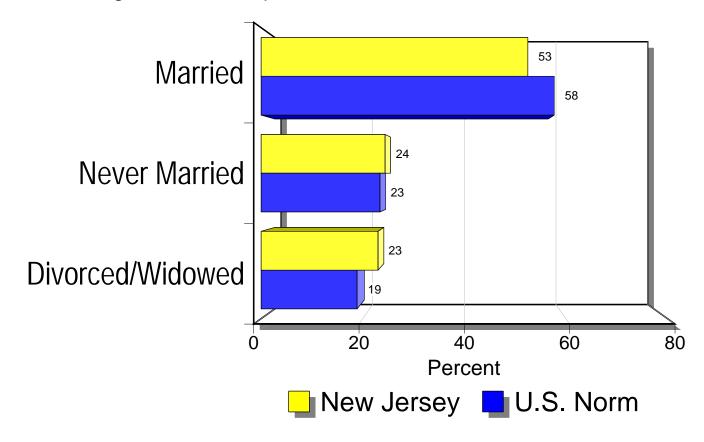




|             | New Jersey | U.S. Norm |
|-------------|------------|-----------|
| Average Age | 46.0       | 43.1      |

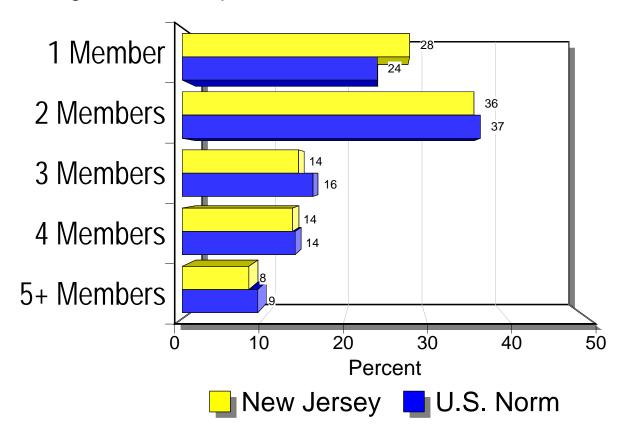
### Marital Status





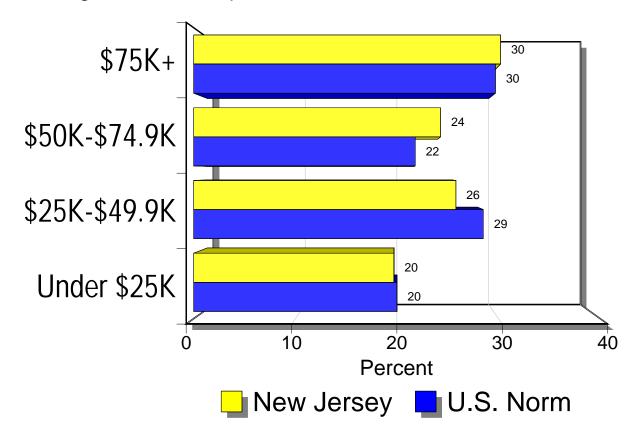
#### Household Size





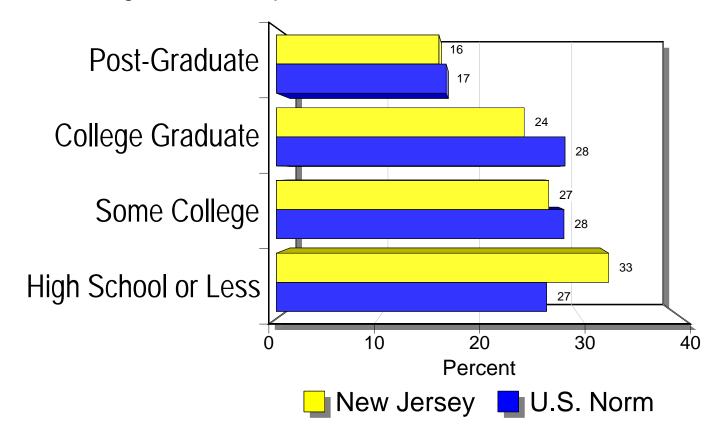
#### Income





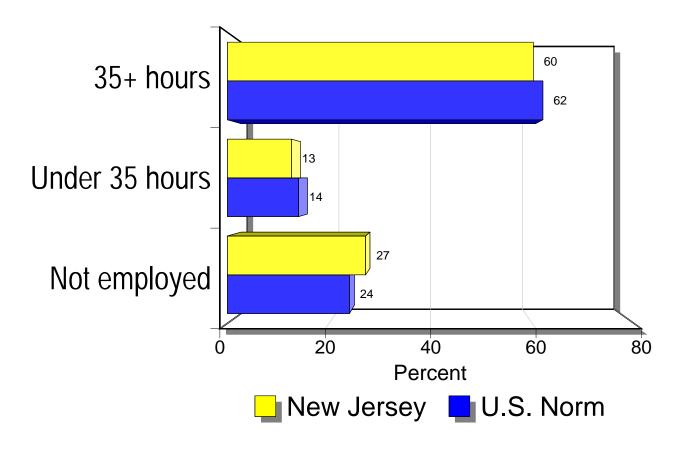
#### Education





### Employment

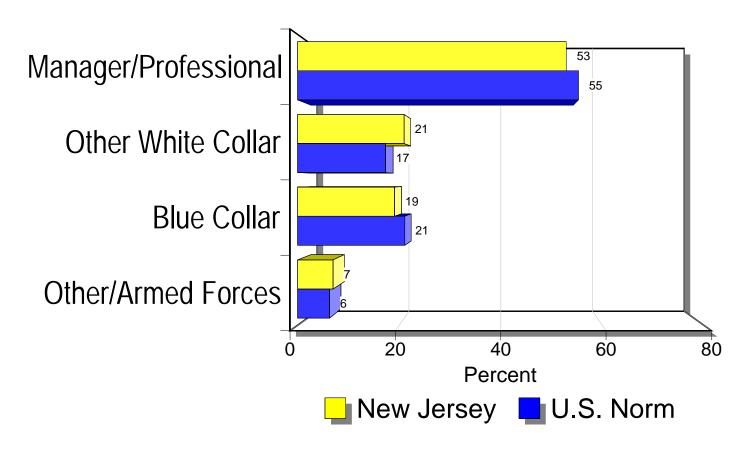




### Occupation



Base: Overnight Pleasure Trips by Those Who Are Employed



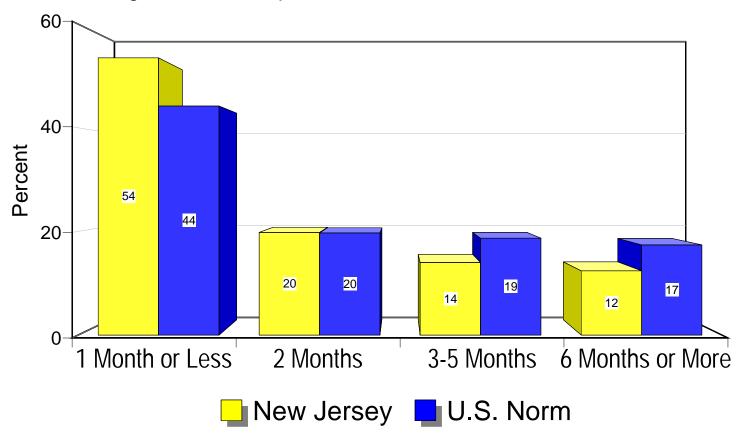


Trip Planning and Booking

### Planning Cycle

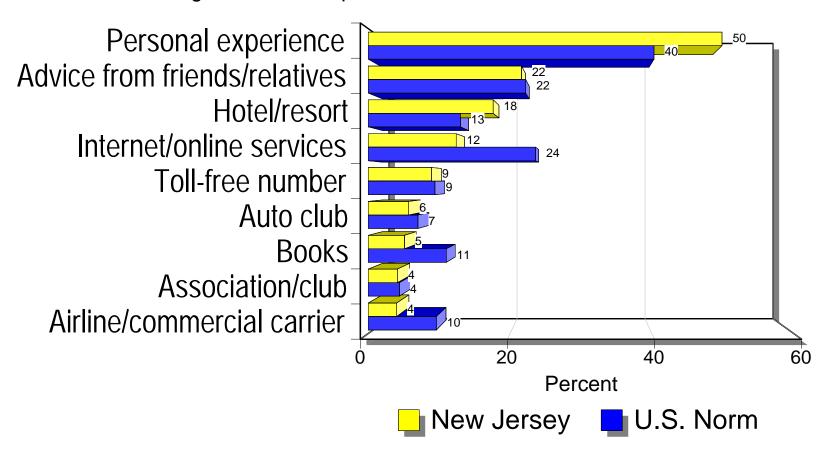






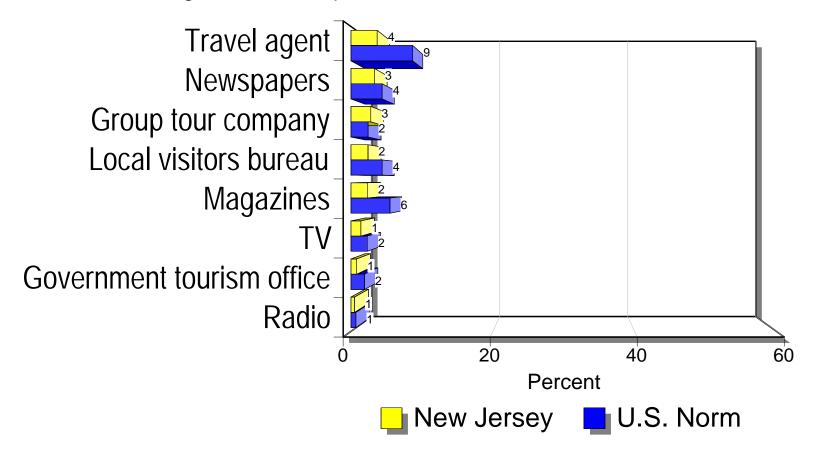
# Information Sources Used for Planning





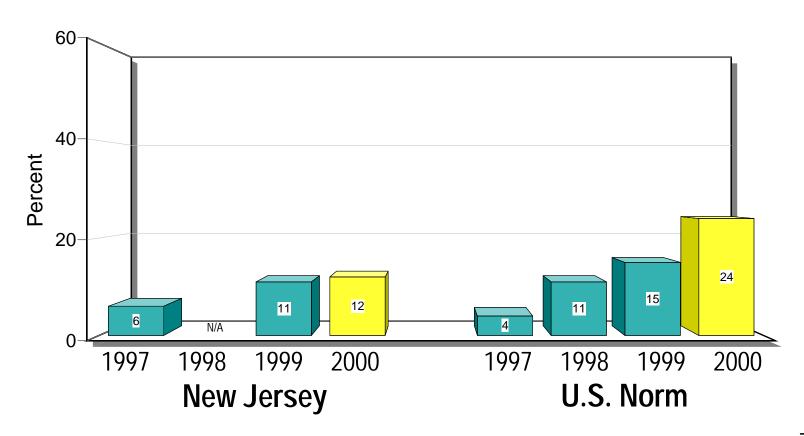
# Information Sources Used for Planning (Cont'd)





### Use of the Internet for Trip Planning

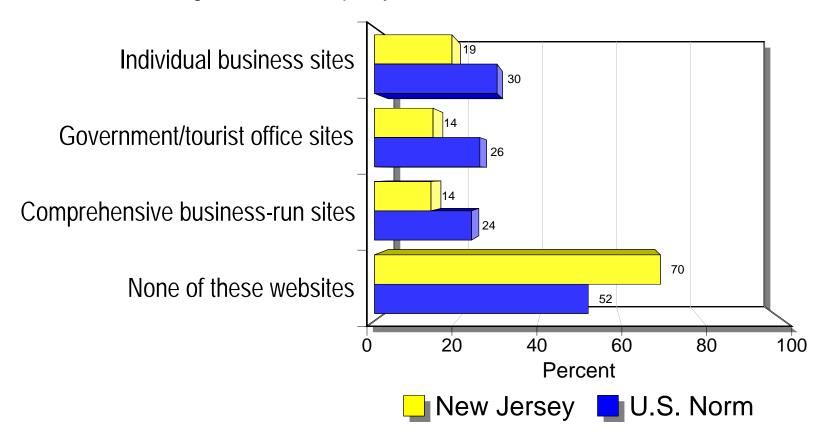




# Type of Websites Used for Trip Planning



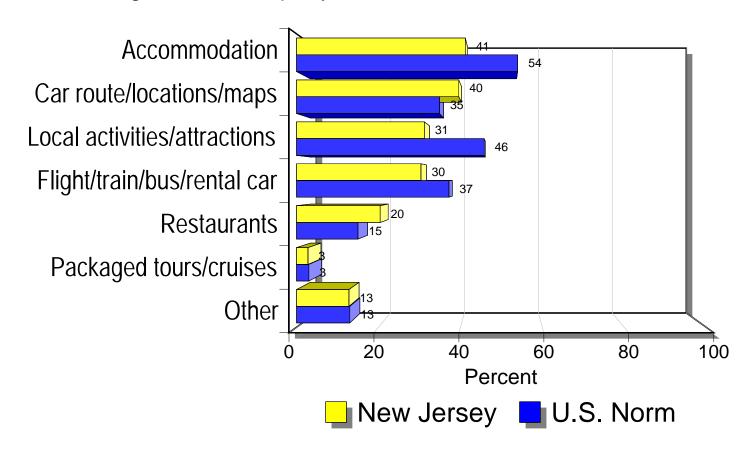
Base: Overnight Pleasure Trips by Those with Internet Access



# Elements of Trip Planned Using Websites

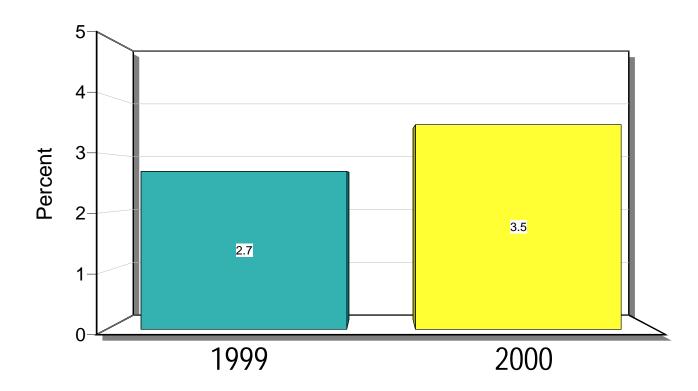


Base: Overnight Pleasure Trips by Those who Used a Website to Plan



## Visited www.visitnj.org Website When Planning Trip

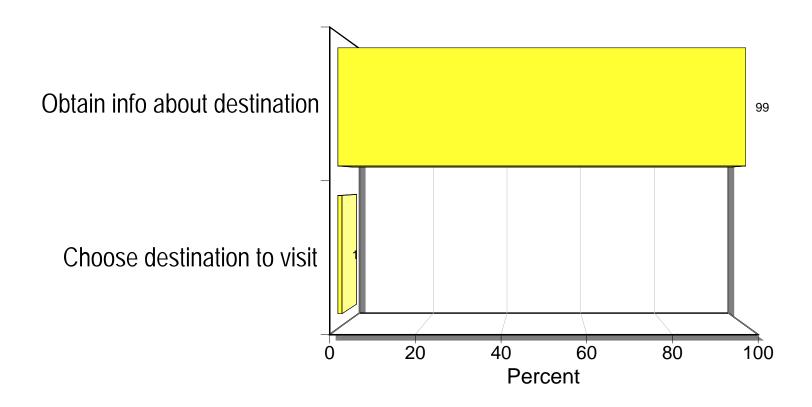




## Reason for Using www.visitnj.org



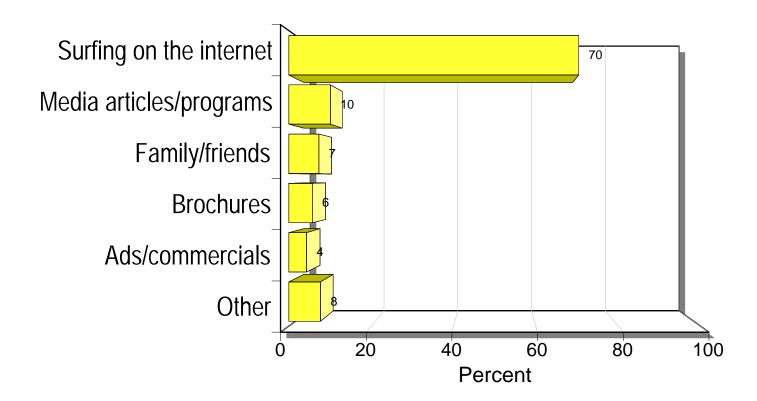
Base: Overnight Pleasure Trips by Those Who Visited www.visitnj.org



# Source of Awareness of www.visitnj.org

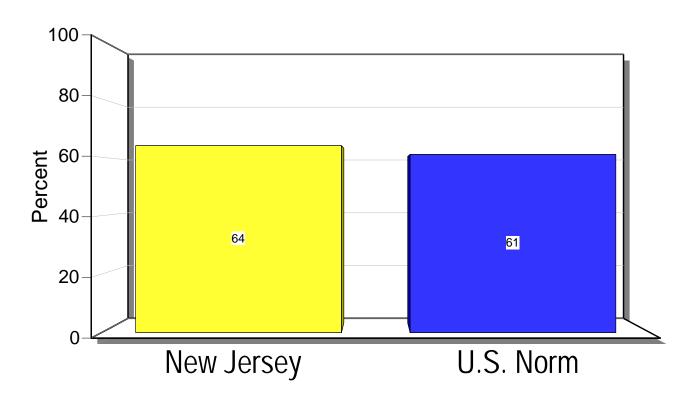


Base: Overnight Pleasure Trips by Those Who Visited www.visitnj.org



#### Percent Who Booked In Advance

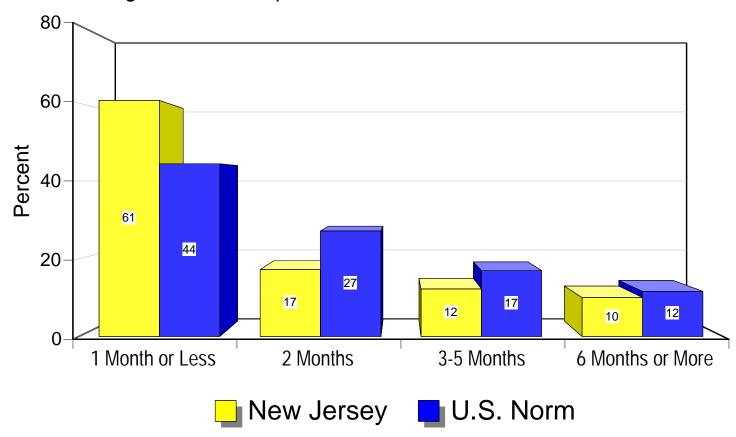




### Booking Cycle



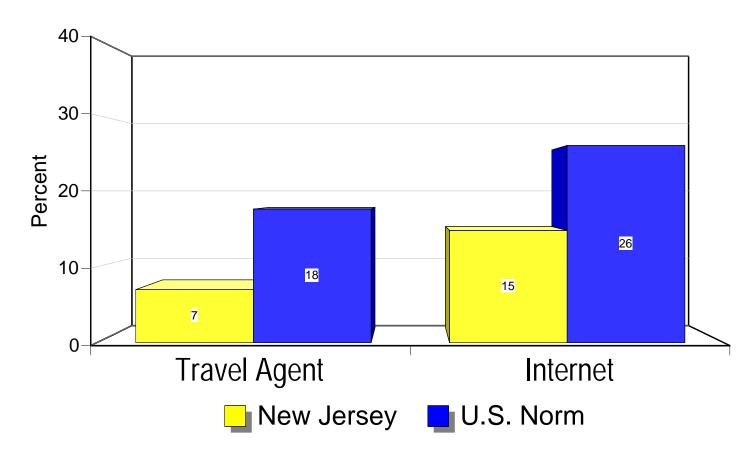
Base: Overnight Pleasure Trips Booked in Advance



### Method of Booking



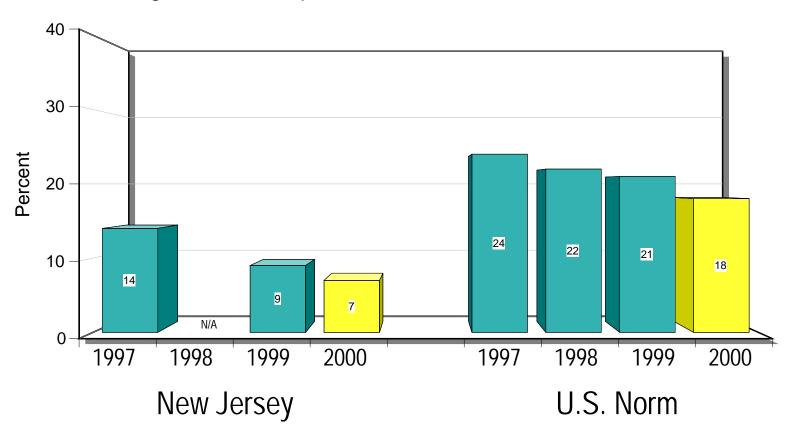
Base: Overnight Pleasure Trips Booked in Advance



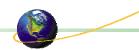
### Use of Travel Agent for Trip Booking

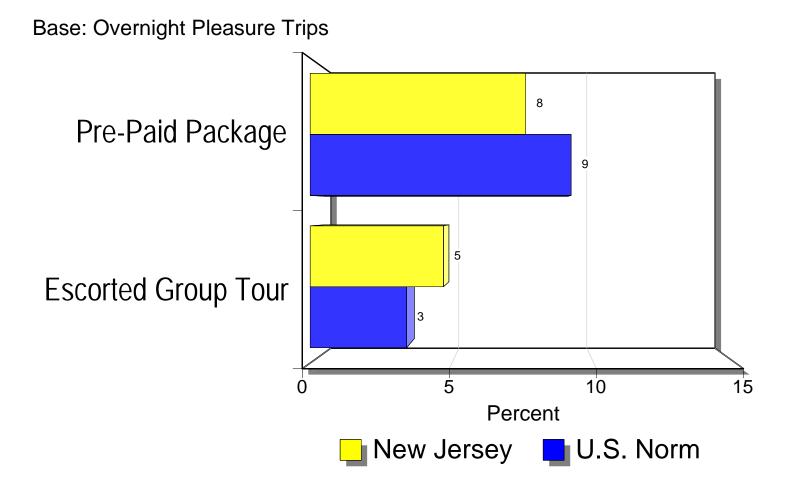


Base: Overnight Pleasure Trips Booked in Advance



# Use of Vacation Packages and Group Travel



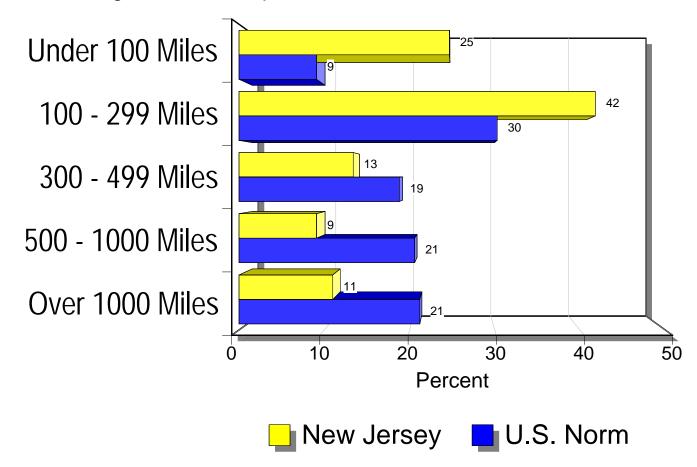




Pleasure Trip Characteristics

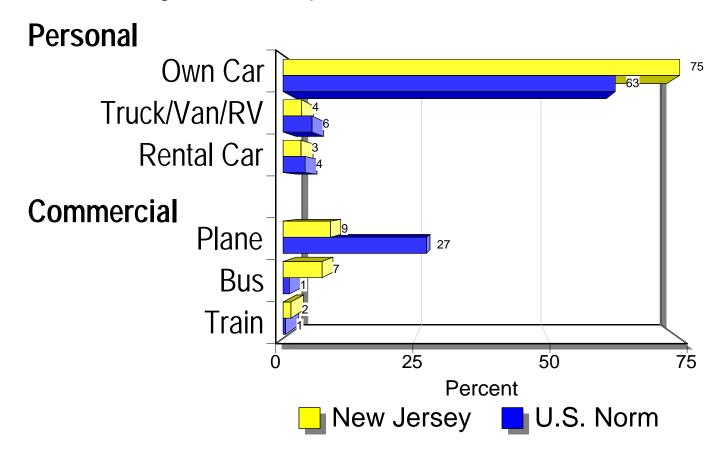
#### Distance Traveled





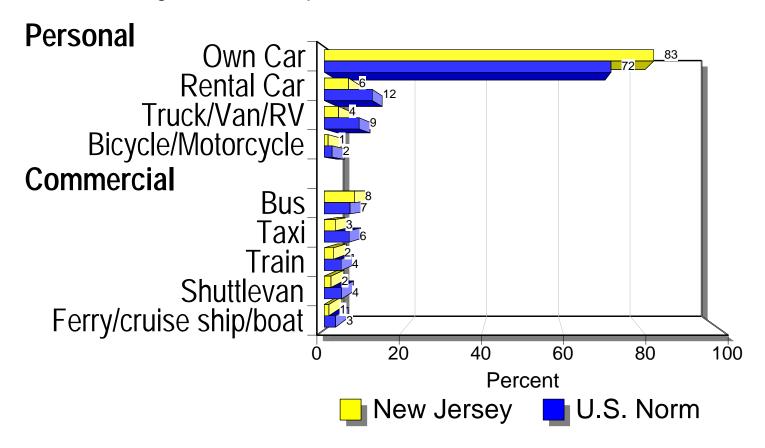
## Transportation Used to Enter New Jersey





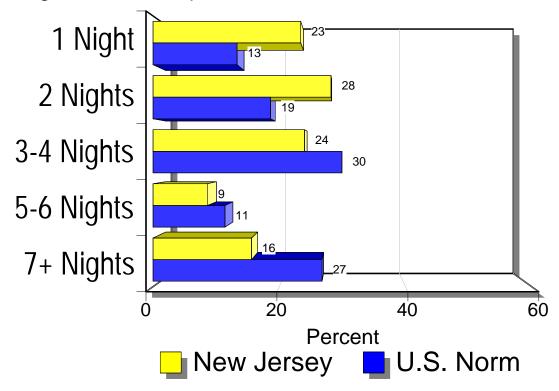
#### Transportation Used Inside New Jersey





### Total Nights Away

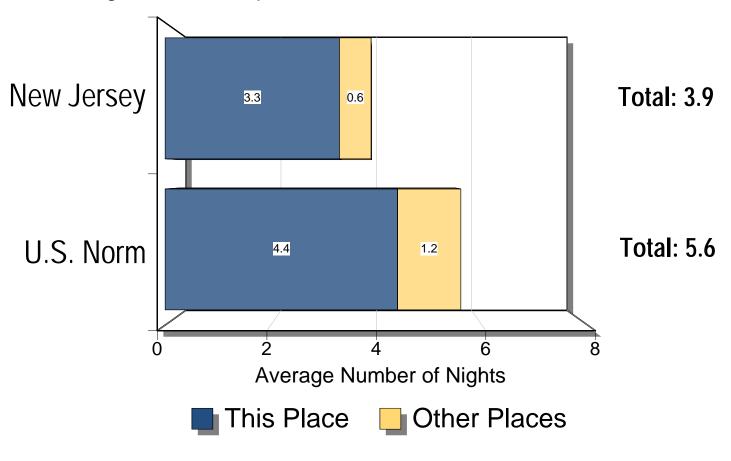




|                               | New Jersey | U.S. Norm |
|-------------------------------|------------|-----------|
| Average Number of Nights Away | 3.9        | 5.6       |

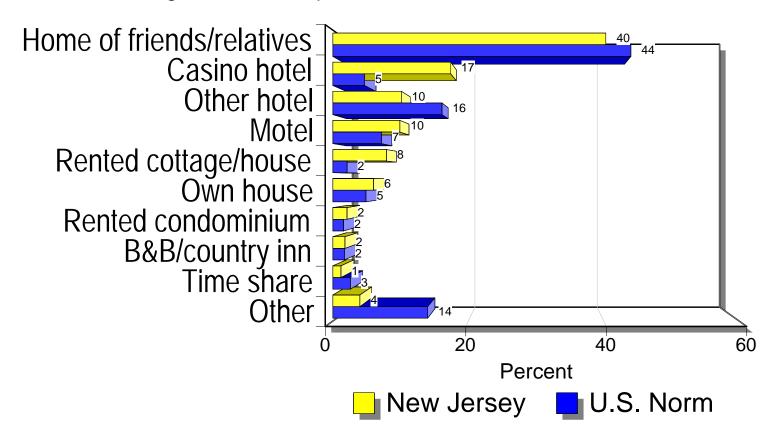
#### Length of Stay





#### Accommodations\* Used

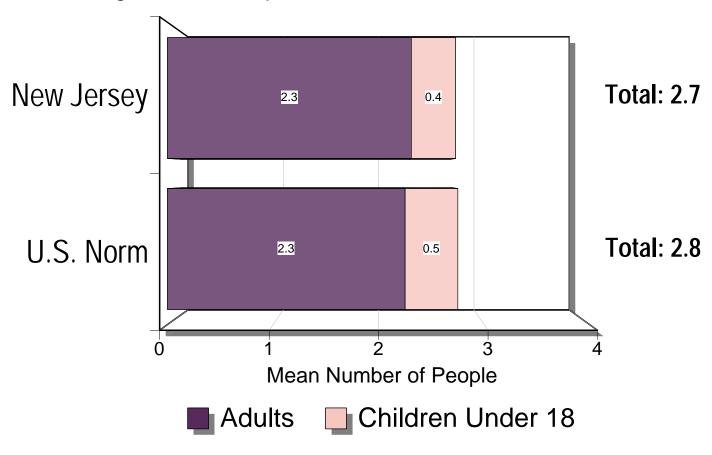




<sup>\*</sup> Percent of trip nights spent in each type of accommodation

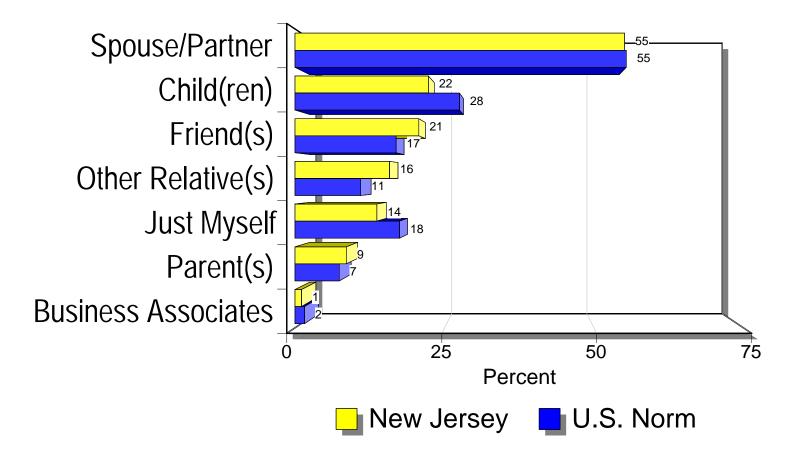
#### Size of Travel Party





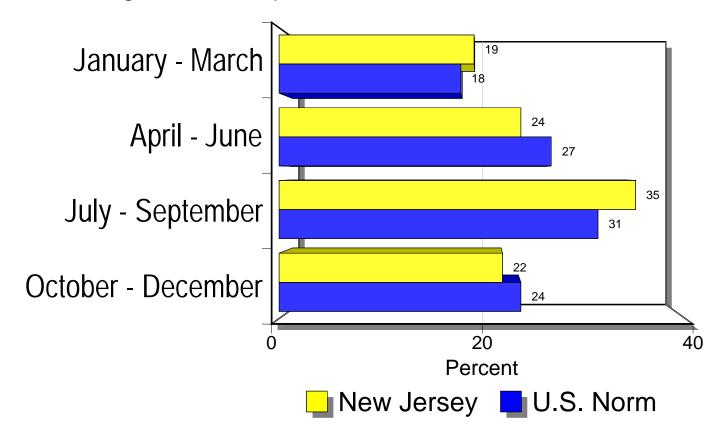
### Composition of Travel Party





### Distribution of Trips By Quarter



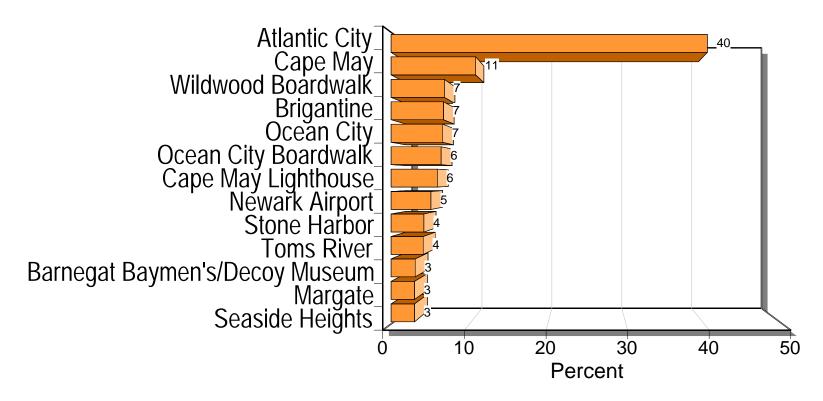




## Pleasure Trip Experiences

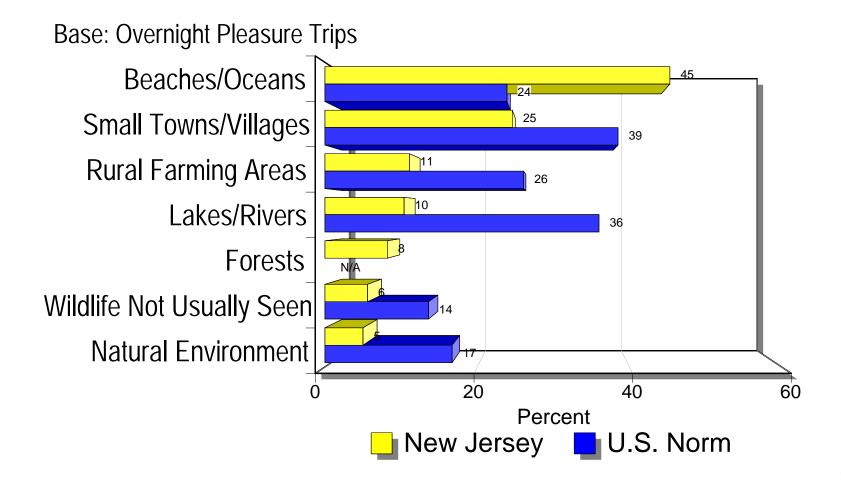
#### Most Popular New Jersey Attractions





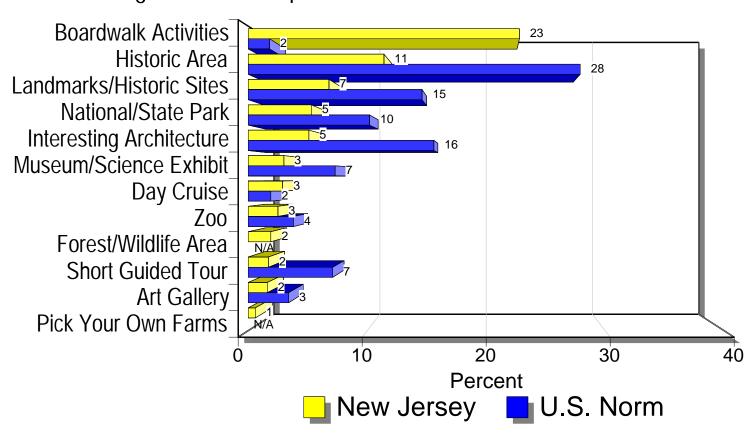
### Things Experienced on the Trip





#### Sightseeing

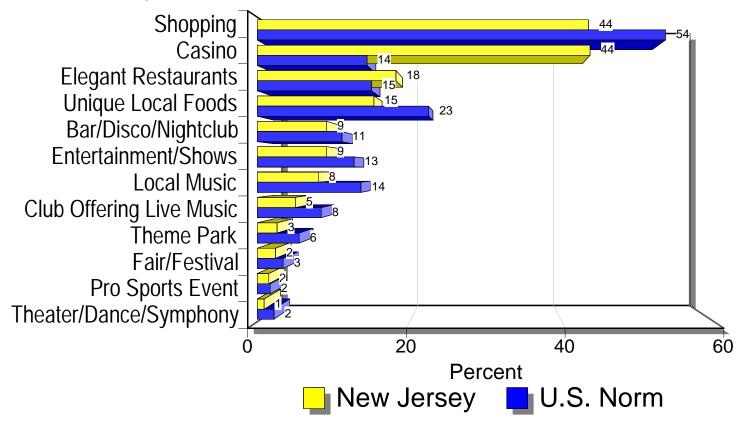




#### Entertainment

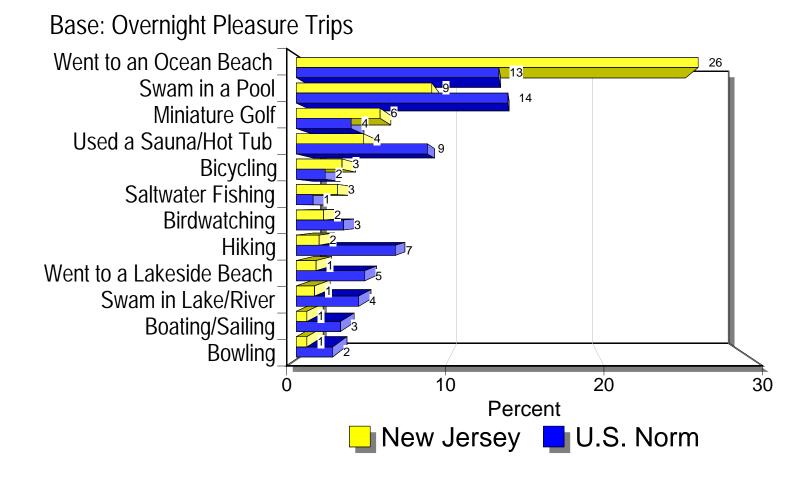






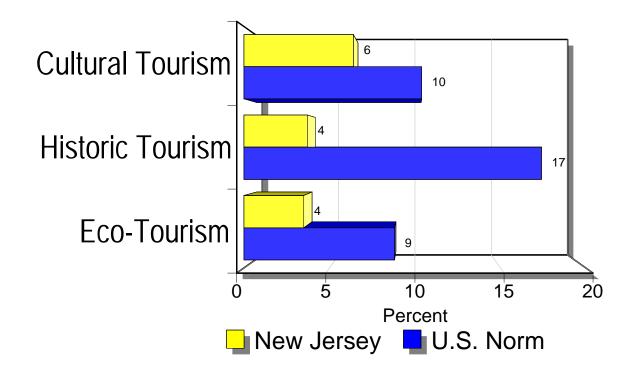
#### Sports & Recreation





### Cultural, Historic, and Eco-Tourism\*

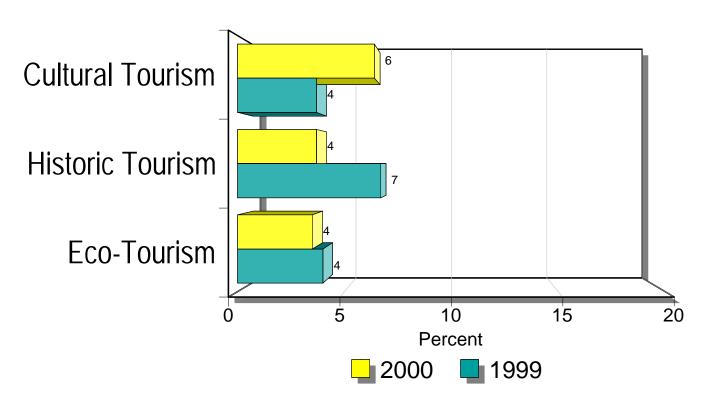




<sup>\*</sup> Percent who said cultural, historic or eco-tourism was of particular interest

# Cultural, Historic, and Eco-Tourism\* to New Jersey — 1999 vs. 2000







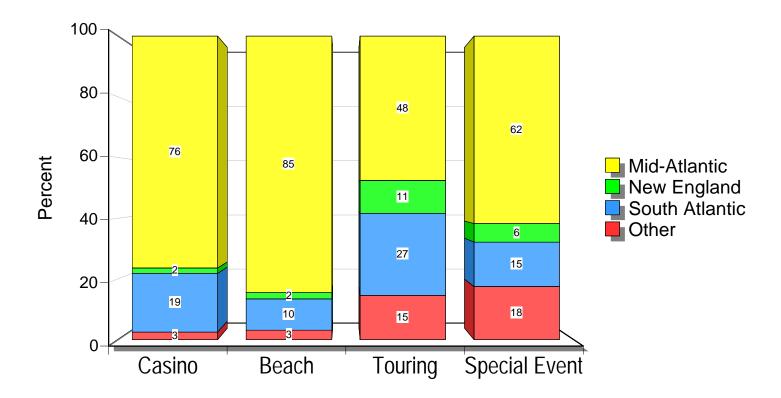
Travel Profile:

Casino, Beach, Touring

and Special Event Trips

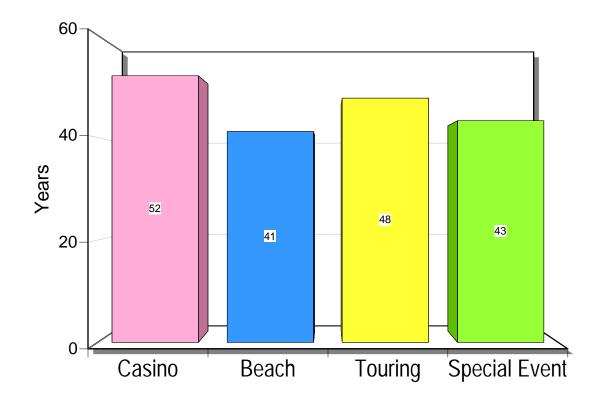
#### Sources of Business





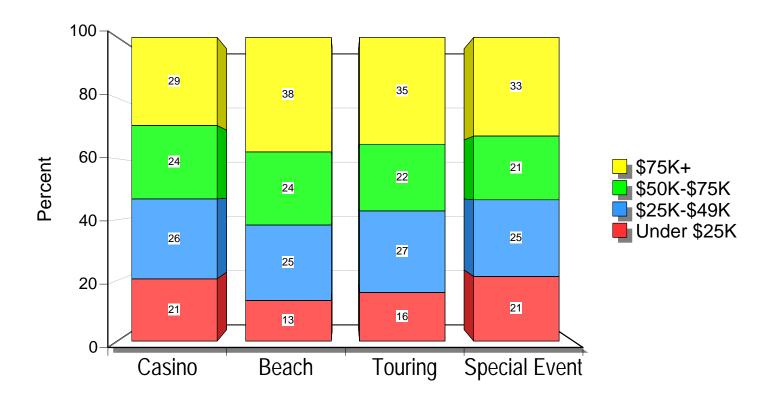
#### Average Age





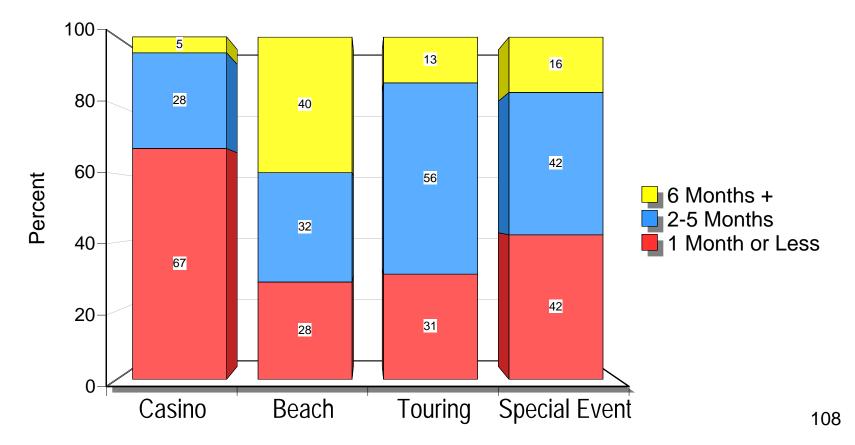
#### Income





### Planning Cycle

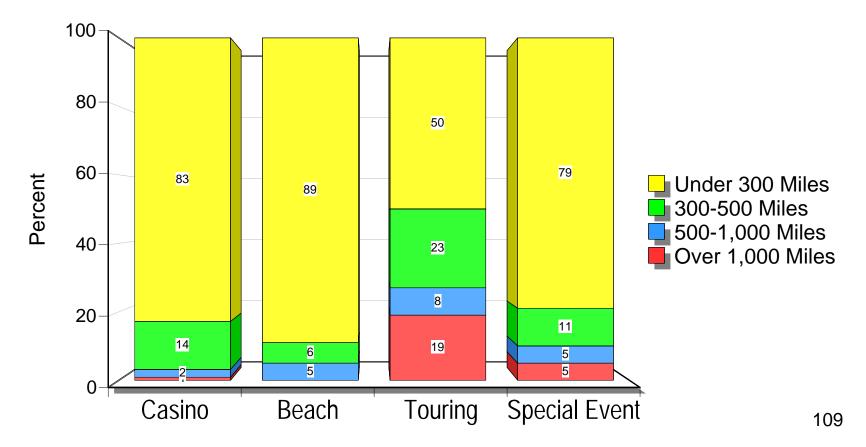




## Distance Traveled to New Jersey

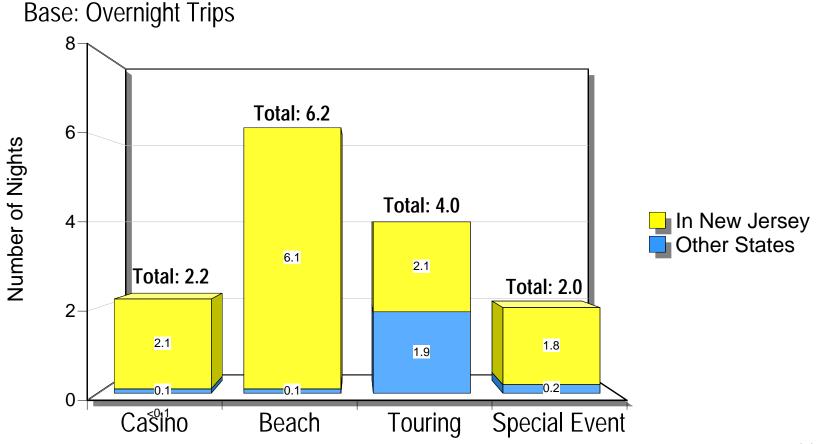


Base: Overnight Trips



## Average Nights Away — In New Jersey vs. Other States

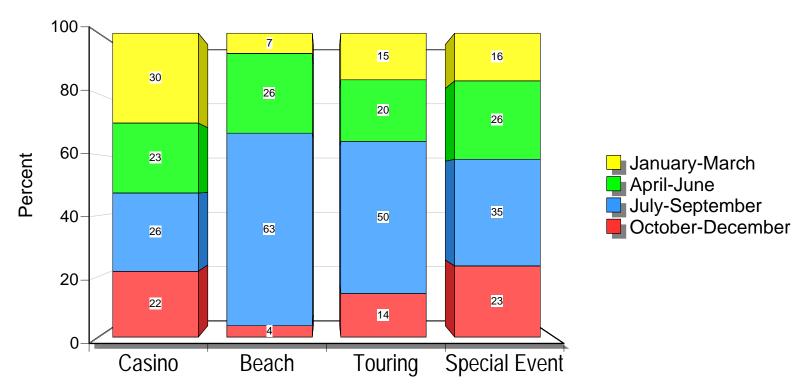




## Seasonality

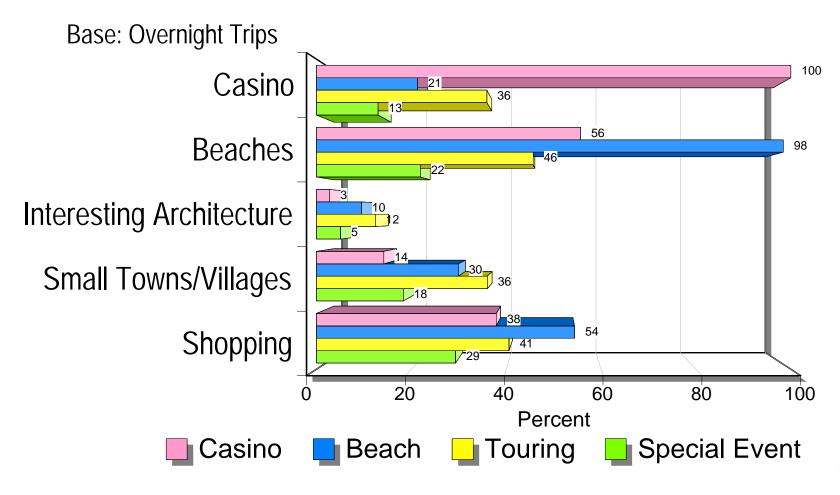


Base: Overnight Trips



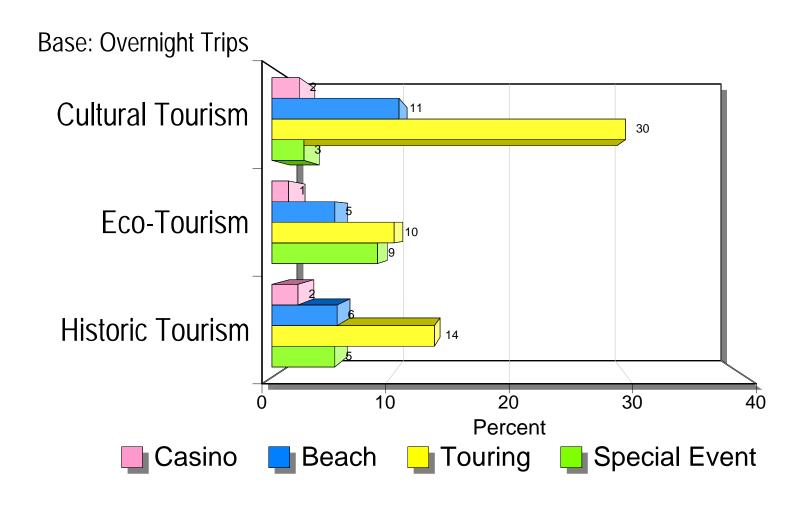
## Things Experienced in New Jersey





### Cultural, Historic, and Eco-Tourism



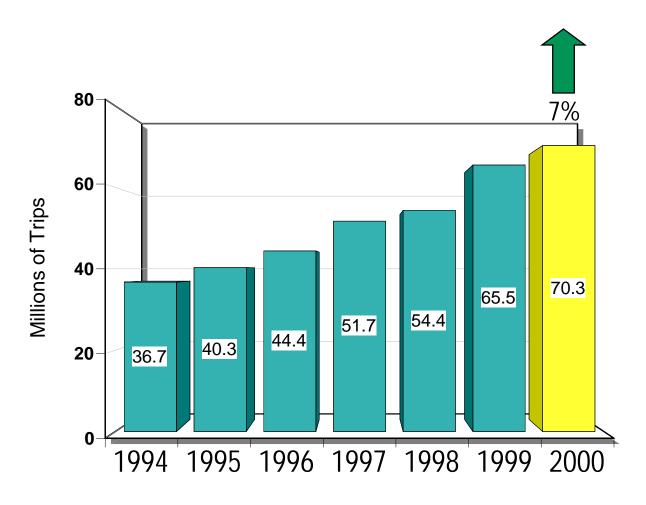




Gaming

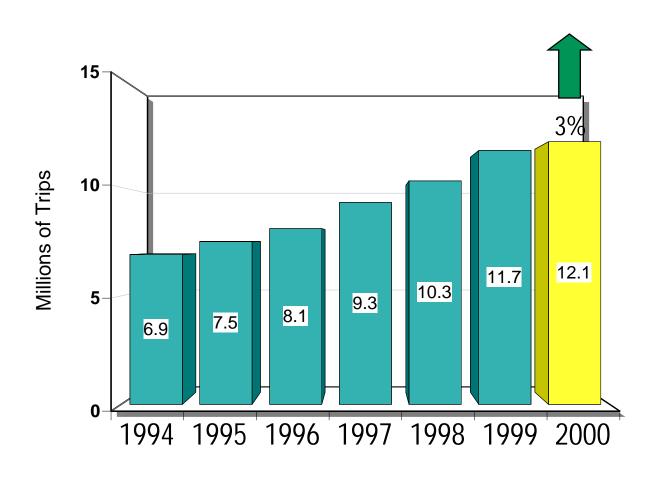
## Total U.S. Overnight Casino Trips





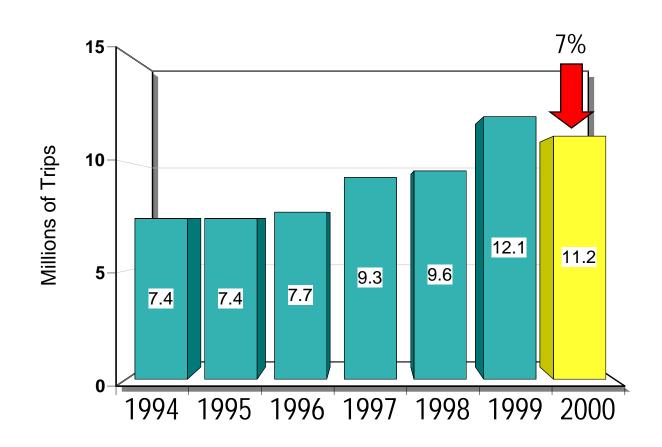
## Total Overnight Casino Trips by Mid-Atlantic Residents





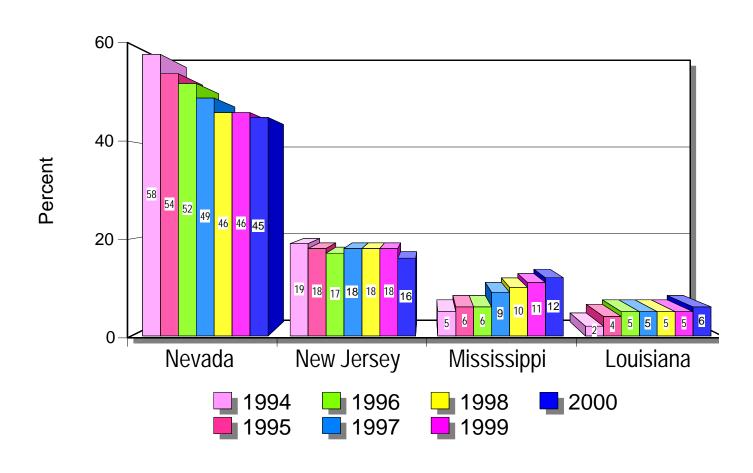
## Overnight Casino Trips to New Jersey





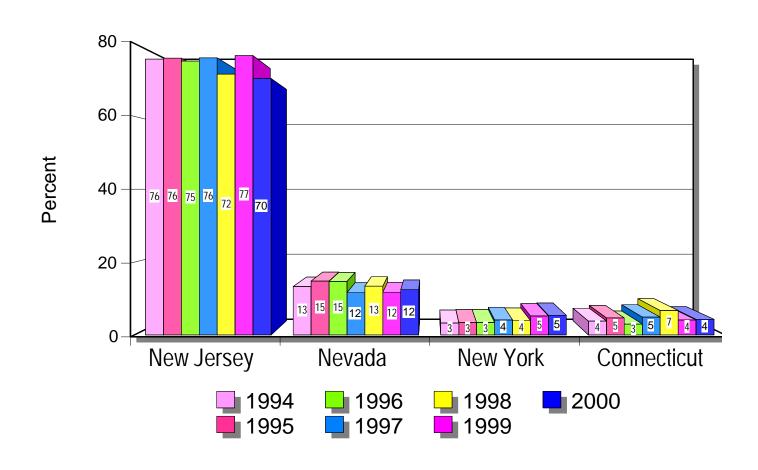
## Destination of U.S. Overnight Casino Trips





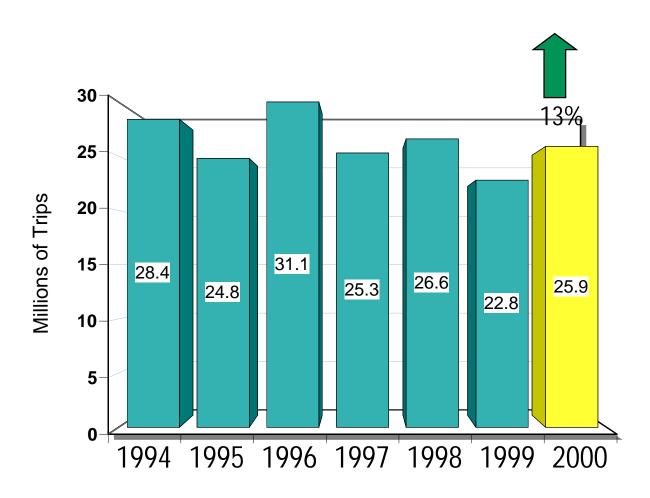
# Destination of Mid-Atlantic Overnight Casino Trips





## Day Casino Trips to New Jersey



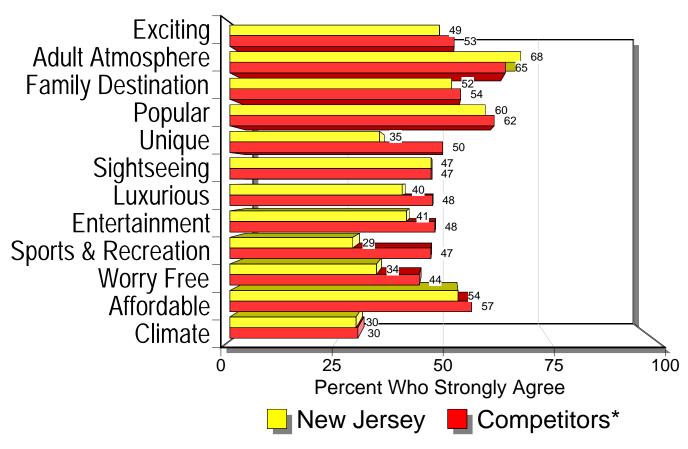




## New Jersey's Image

# New Jersey's Image vs. Competitors\* — Mid-Atlantic Markets

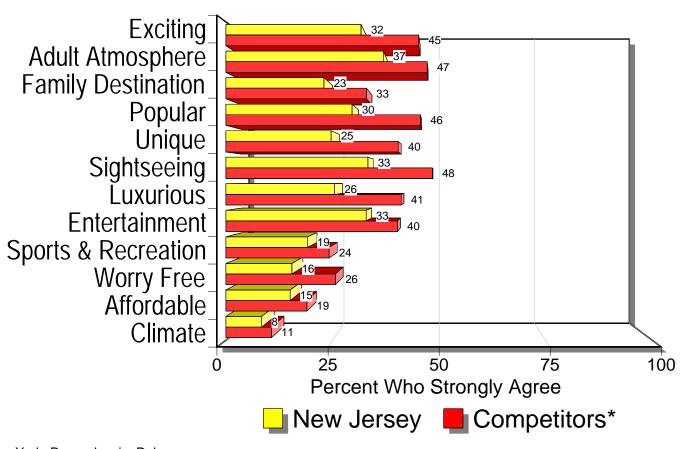




## New Jersey's Image vs. Competitors

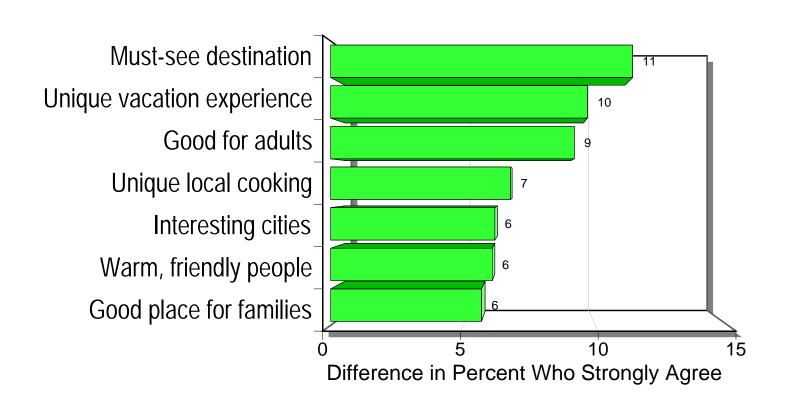
#### - Other U.S. Markets





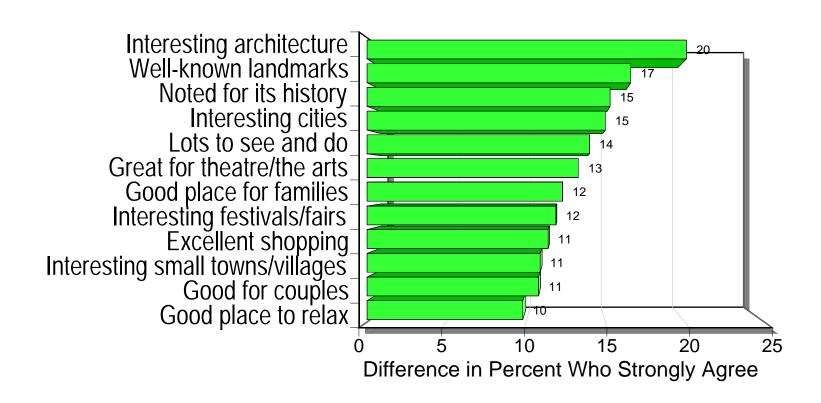
## New Jersey's Image Gains Vs. Competitors\* — Mid-Atlantic Markets, 2000 vs. 1998





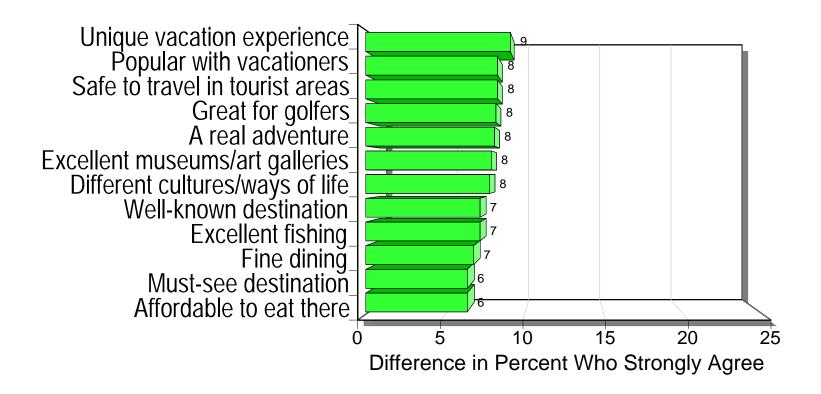
## New Jersey's Image Gains Vs. Competitors\* — Other U.S. Markets, 2000 vs. 1998





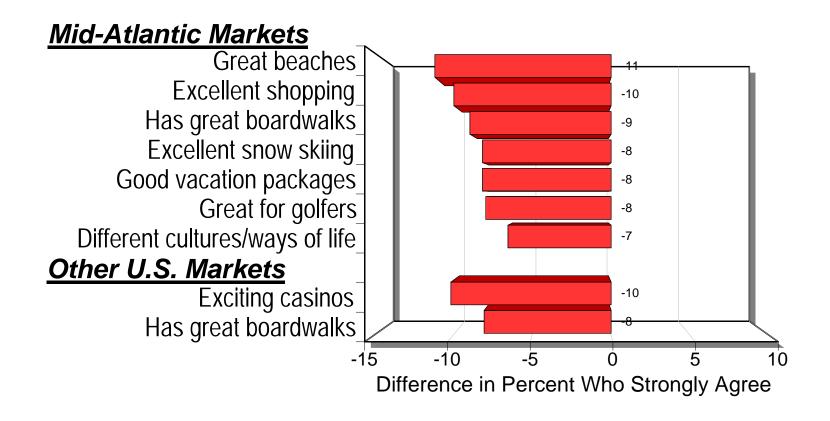
## New Jersey's Image Gains Vs. Competitors\* (Cont'd) — Other U.S. Markets, 2000 vs. 1998





## New Jersey's Image Losses Vs. Competitors\* - 2000 vs. 1998





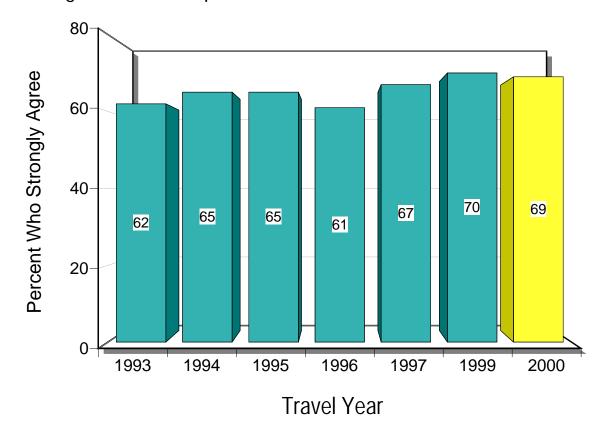


New Jersey's Product Delivery

## New Jersey's Image as "A Place I Would Really Enjoy Visiting"

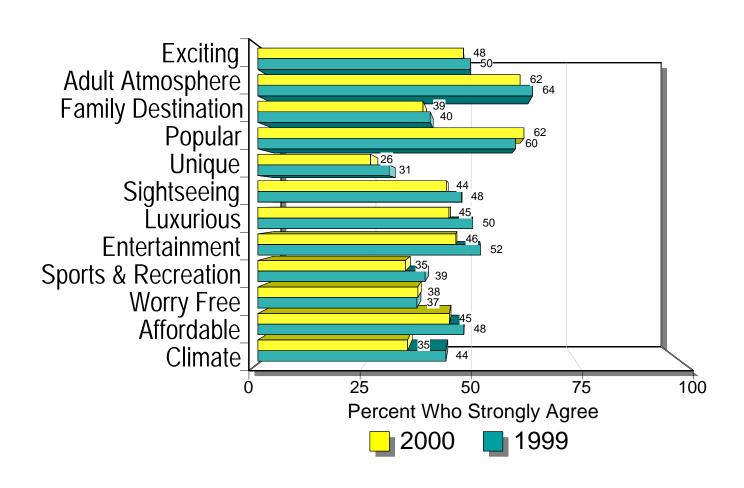


Base: Overnight Pleasure Trips



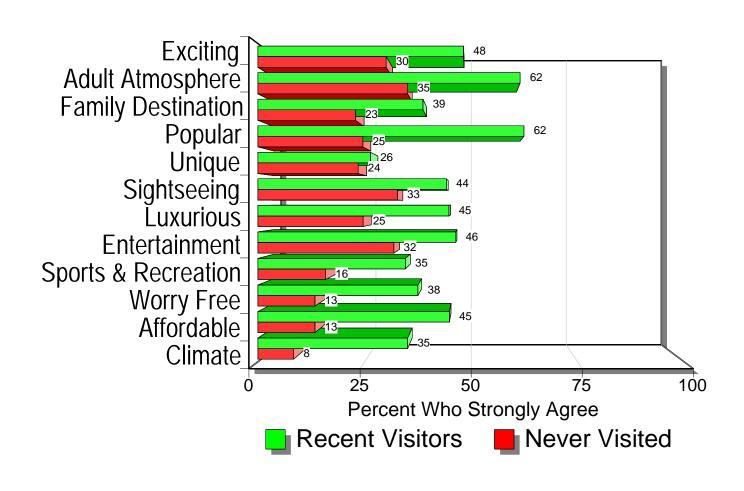
# New Jersey's Tourism Product - 2000 vs. 1999





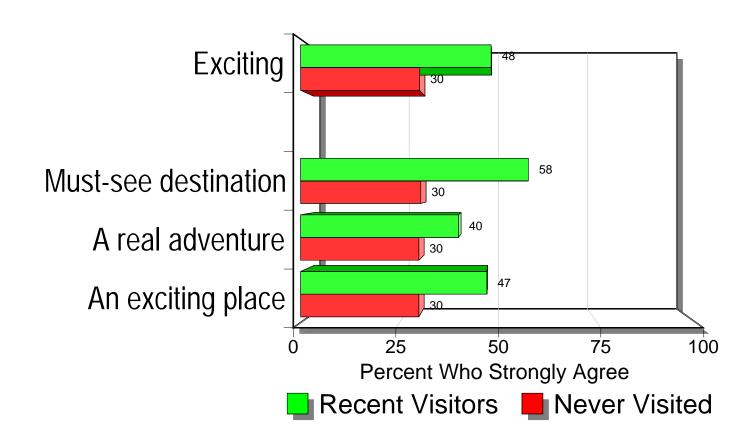
#### New Jersey's Product vs. Image





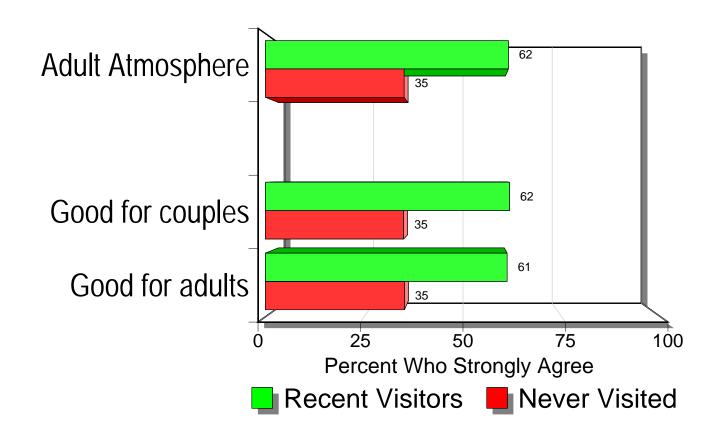
### Exciting





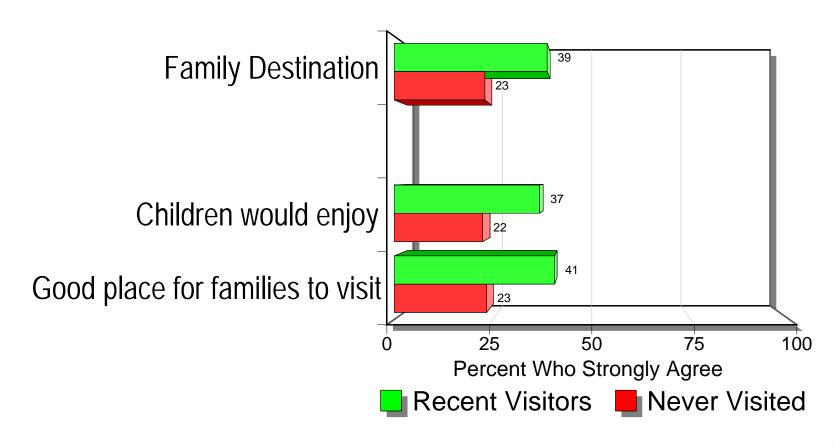
### Adult Atmosphere





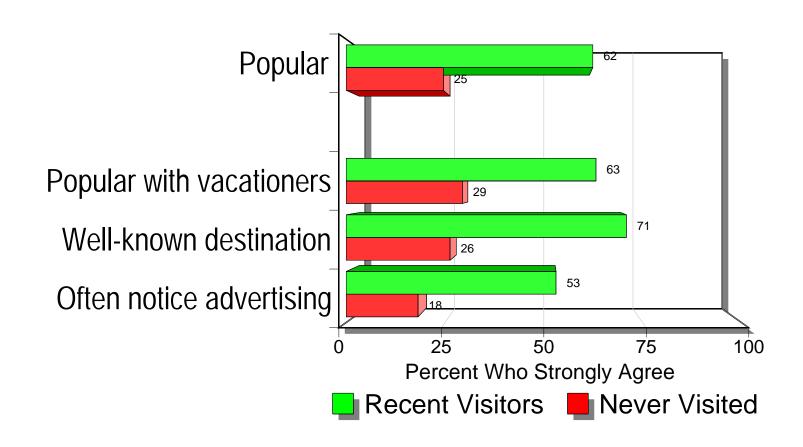
## Family Destination





### Popular





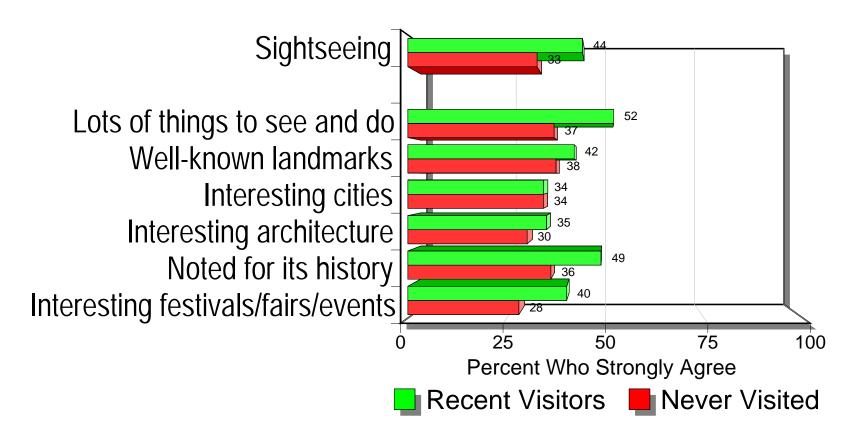
## Unique





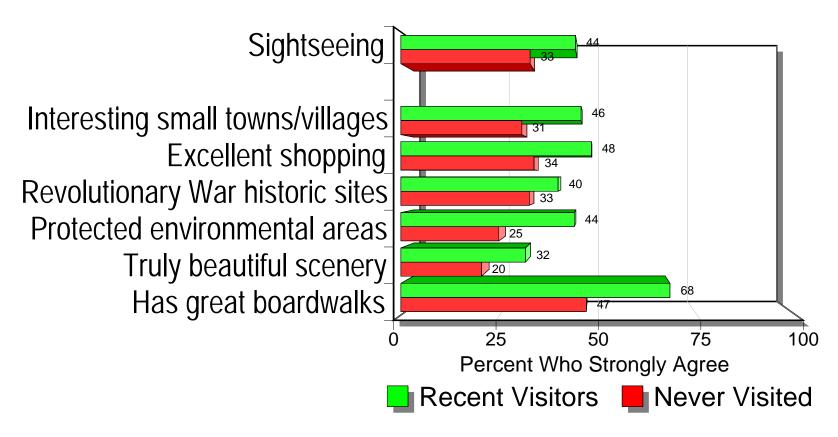
### Sightseeing





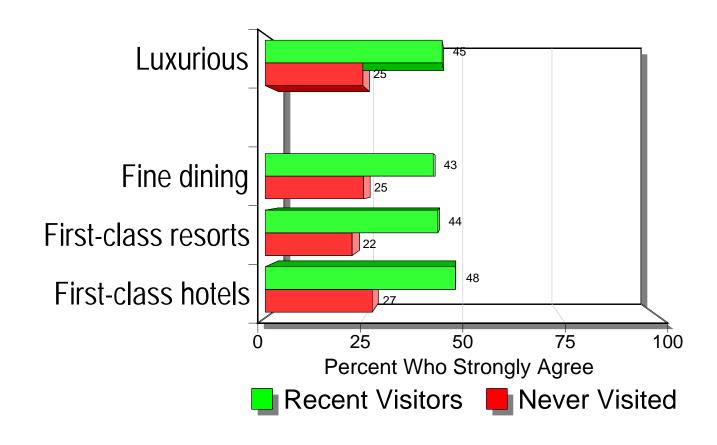
## Sightseeing (Cont'd)





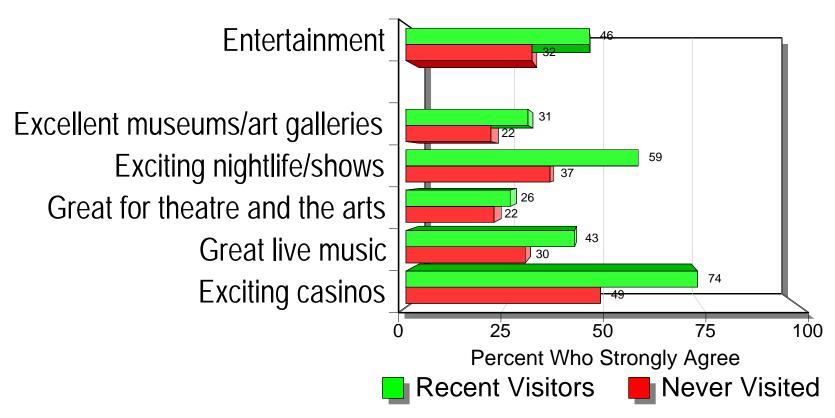
#### Luxurious





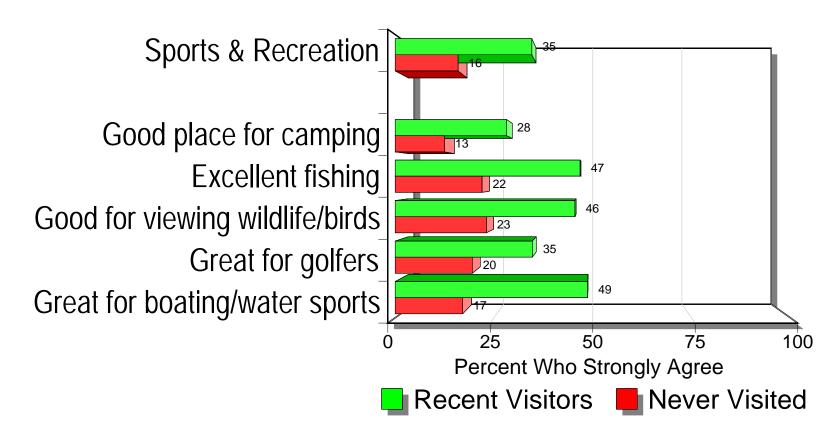
#### Entertainment





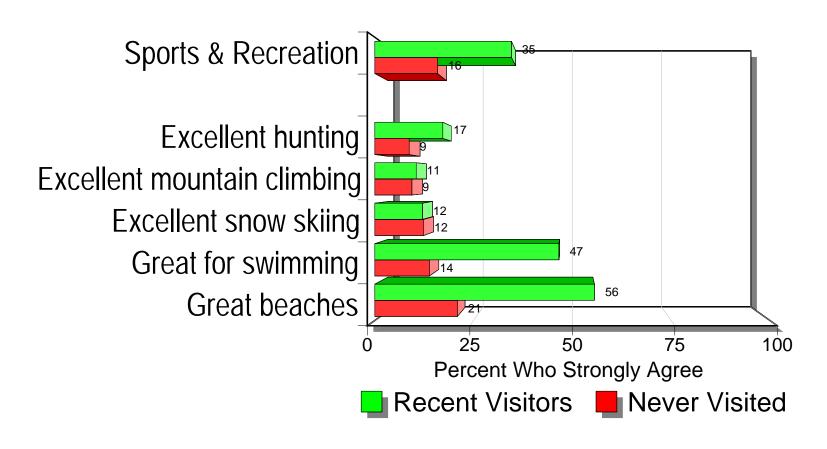
### Sports & Recreation





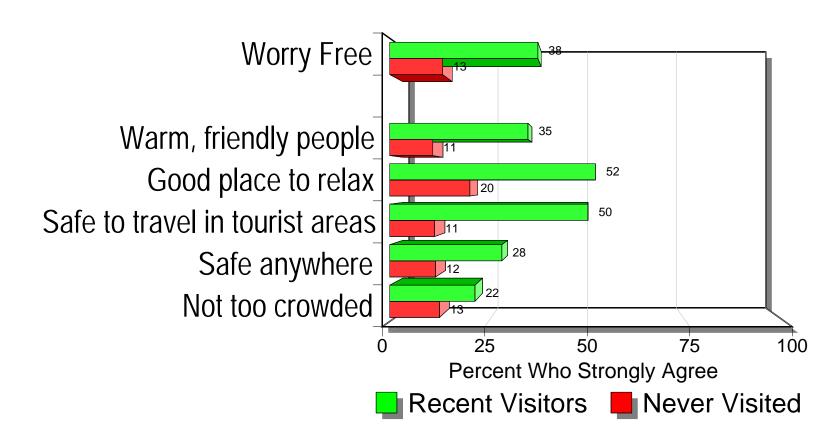
#### Sports & Recreation (Cont'd)





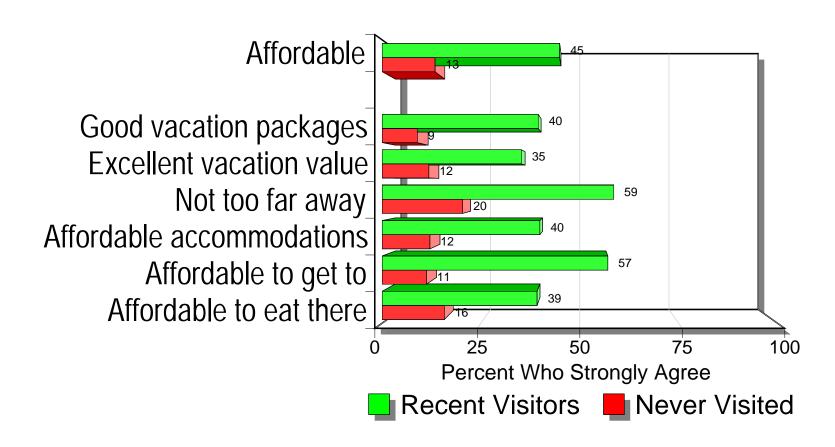
#### Worry Free





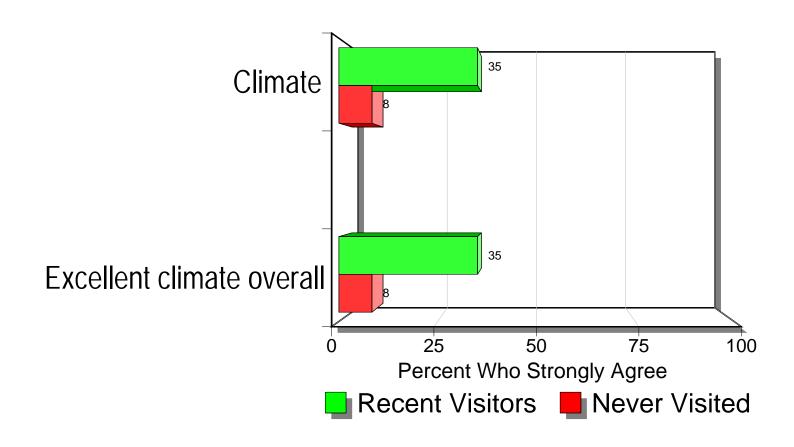
#### Affordable





#### Climate



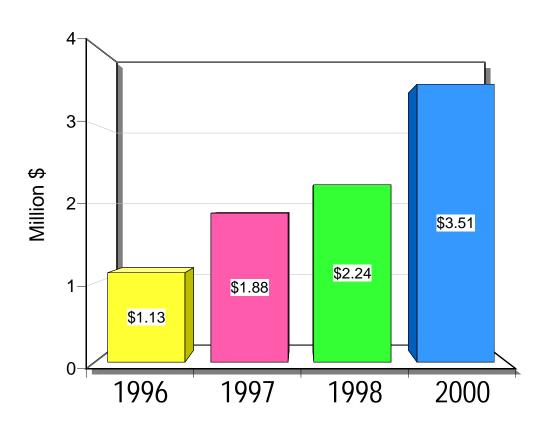




### Impact of the 2000 Advertising Campaign

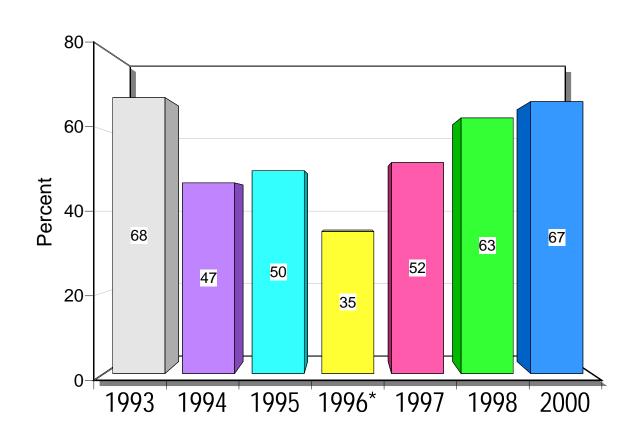
### New Jersey Advertising Budget





### A wareness of New Jersey's Advertising — Mid-Atlantic Markets

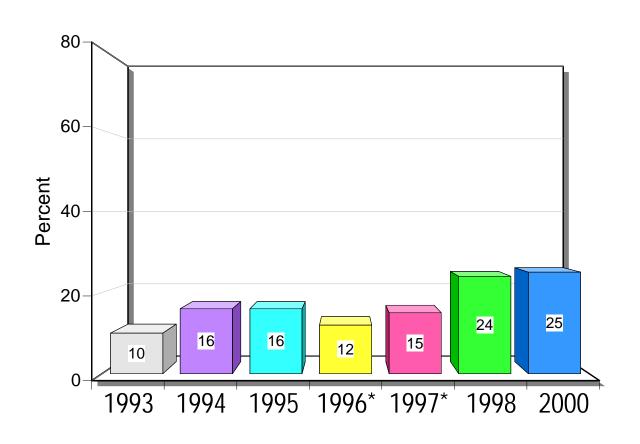




<sup>\*</sup> Print only

### A wareness of New Jersey's Advertising — Other U.S. Markets



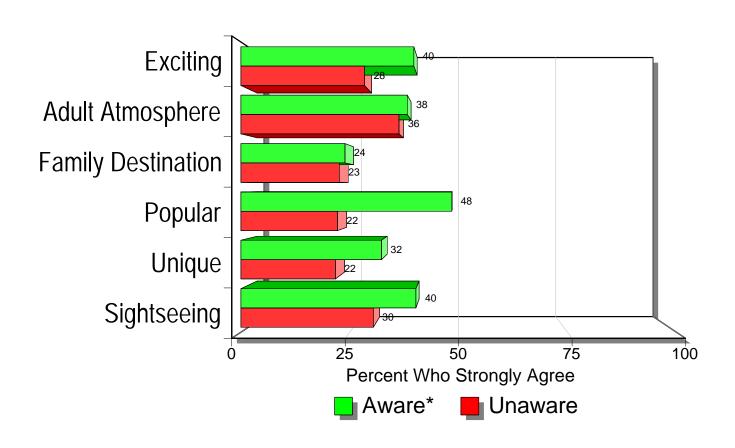




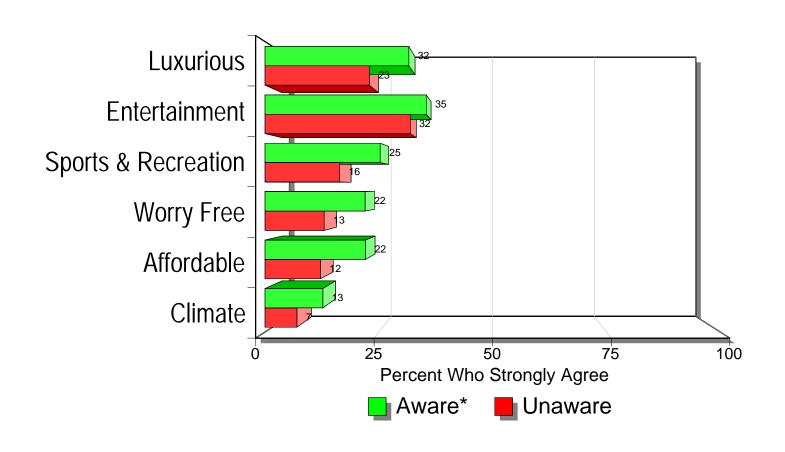
## Impact of 2000 Advertising on Short-of-Sales Measures

## Impact of 2000 Advertising on New Jersey's Image — U.S. Market

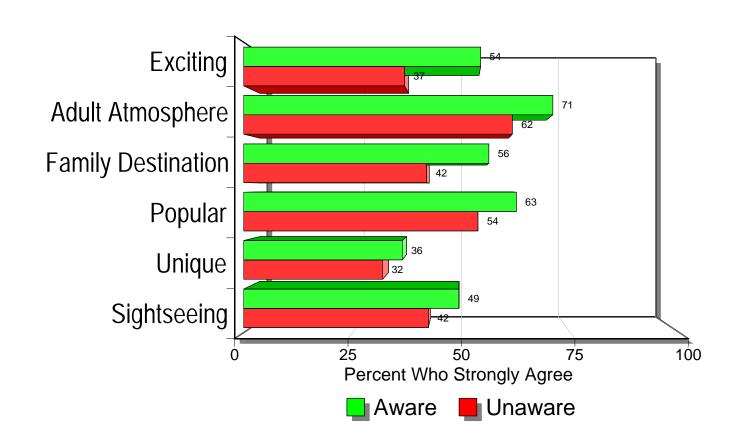




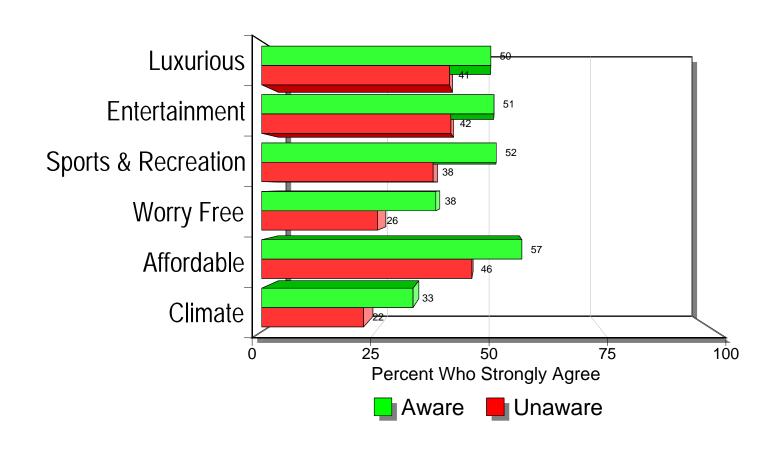
## Impact of 2000 Advertising on New Jersey's Image — U.S. Market (Cont'd)



## Impact of 2000 Advertising on New Jersey's Image — Mid-Atlantic Market

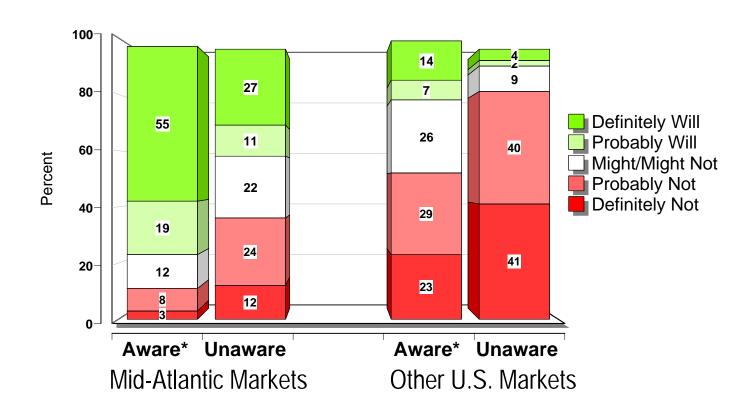


### Impact of 2000 Advertising on New Jersey's Image — Mid-Atlantic Market (Cont'd)



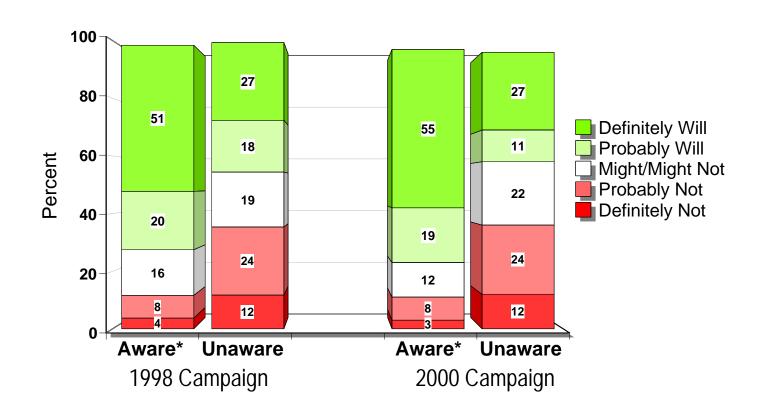
### Impact of the 2000 Advertising on Intentions to Visit in 2001





### Impact of Advertising in Mid-Atlantic Markets on Intentions to Visit

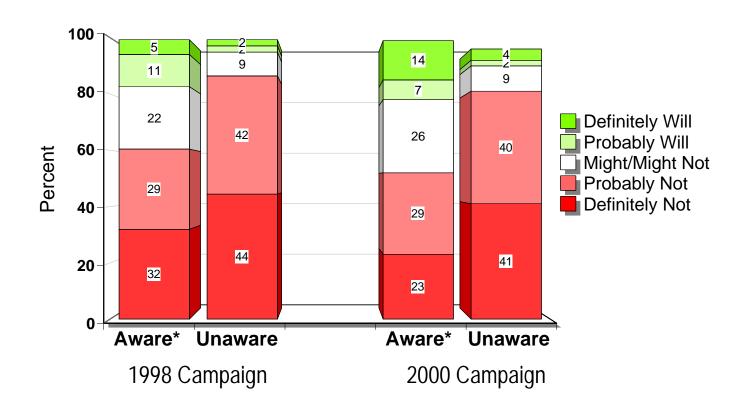




\*Saw at least 1 ad

### Impact of Advertising in Other U.S. Markets on Intentions to Visit





\*Saw at least 1 ad



# Return on Advertising Investment - 2000 Campaign

### Trips Planned Due to 2000 Advertising Campaign



|             | Regional<br><u>Market</u> | Other U.S.<br><u>Markets</u> | <u>Total</u> |
|-------------|---------------------------|------------------------------|--------------|
| During 2001 | 5,600,000                 | 5,200,000                    | 10,800,000   |
| During 2002 | nil                       | 2,300,000                    | 2,300,000    |
| TOTAL       | 5,600,000                 | 7,500,000                    | 13,100,000   |

### Return on Investment in Advertising



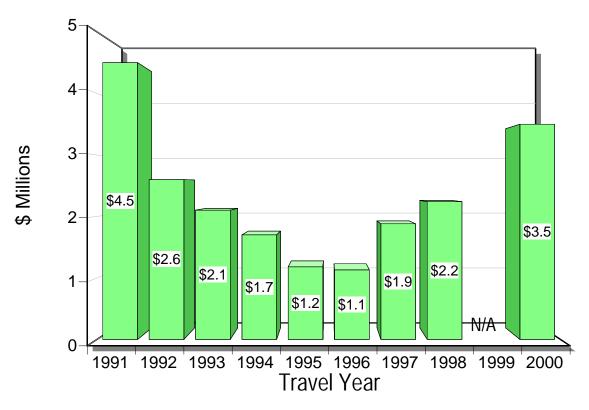
|   | 1999<br>Travel Year | 2001<br>Travel Year<br>(Projected) |
|---|---------------------|------------------------------------|
| Trips Influenced by Advertising (Millions)          | 4.4                 | 7.0                                |
| Expenditures Influenced by Advertising (\$Millions) | \$406               | \$734                              |
| Taxes Influenced by Advertising (\$Millions)        | \$52                | \$93                               |
| Media Budget (\$Millions)                           | \$2.2               | 3.5                                |
| Trips Per Dollar Invested                           | 1.96                | 1.99                               |
| Return in Travel Expenditures Per Dollar Invested   | \$181               | \$210                              |
| Return in State Taxes Per Dollar Invested           | \$23                | \$26                               |



# Historical Trends in Advertising Impacts

#### New Jersey's Advertising Budget

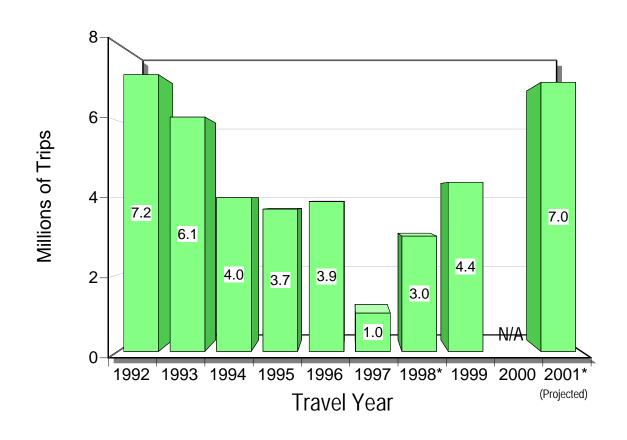




Note: The creative for the 92, 93, and 94 campaigns was similar; to account for likely carry-over impact, the budget figures reported for 93 and 94 are annualized figures based on a two year rolling average; actual budgets were \$1.6 million for 1993 and 1.75 million for 1994.

#### Trips Generated by Advertising

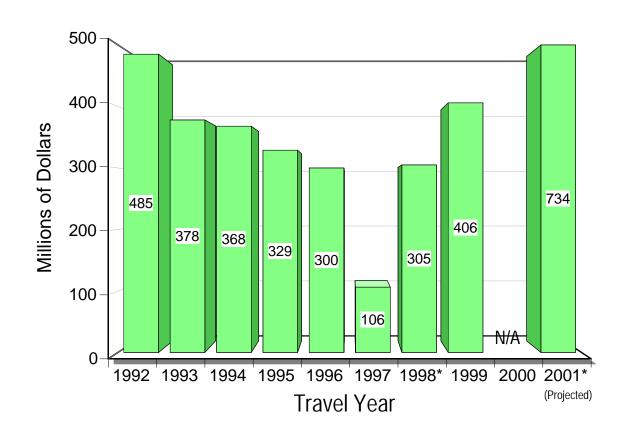




<sup>\*</sup> Estimated trips and expenditures based on historical conversion rate and expenditure data.

## Expenditures Generated by Advertising

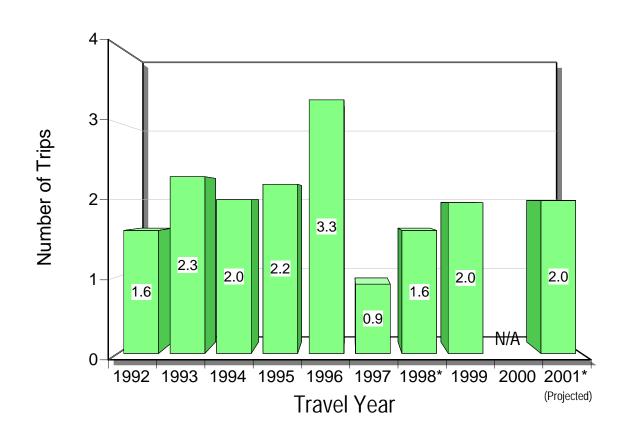




<sup>\*</sup> Estimated trips and expenditures based on historical conversion rate and expenditure data.

## Trips Per Dollar Invested in Advertising

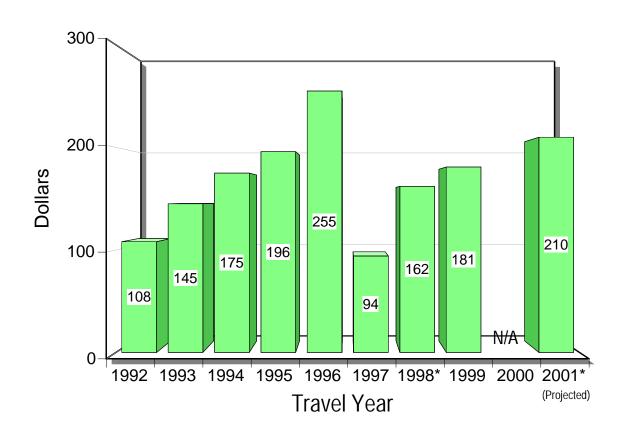




<sup>\*</sup> Estimated trips and expenditures based on historical conversion rate and expenditure data.

## Expenditures Per Dollar Invested in Advertising





<sup>\*</sup> Estimated trips and expenditures based on historical conversion rate and expenditure data.



## Appendix I: Research Overview

#### Overview of The Research



#### Consumer Research

- Conducted as part of TRAVEL USA® Monitor, Longwoods syndicated travel research program
- Respondents are members of a major US consumer mail panel that is balanced to be representative of U.S. households
- Use of representative, rather than convenience, samples allows us to project results to all New Jersey travelers
- Response rates range from 56% to over 70%, depending on the study
- By participating in a syndicated research program, New Jersey obtains comprehensive data far more cost effectively than would otherwise be possible.

#### Overview of The Research



- Accommodations Inventory
  - Conducted by Dr. James Rovelstad of Rovelstad & Associates and Longwoods International
  - Comprehensive survey of the entire New Jersey accommodations industry - including hotels, motels, resorts, campgrounds, and shore cottages.

#### Studies Conducted



- TRAVEL USA® Monitor: quarterly survey mailed to 50,000 U.S. households; identifies the travel patterns of a randomly selected household member; identified over 2,000 travelers who had taken at least one overnight pleasure or business trip including New Jersey during 2000.
- National Travel Monitor: mailed to 2072 U.S. travelers to provide normative data on the U.S. travel market and trends.
- New Jersey Visitor Monitor: survey mailed to representative sample of 1570 New Jersey visitors identified through TRAVEL USA® Monitor; provides detailed data on the New Jersey overnight trip, including trip planning, itinerary and expenditures in New Jersey
- New Jersey Day Trip Monitor: special oversample of 1,200 households in New Jersey itself or within 150 miles of the New Jersey border to obtain a representative sample of New Jersey day trips.

170

#### Studies Conducted



New Jersey Accommodations Survey: complete inventory of all New Jersey accommodations establishments, including hotels, motels, resorts, and campgrounds, as well as agentrented shore cottages in Atlantic, Cape May, Monmouth, and Ocean Counties.

#### Image and Accountability Research



- The program includes annual monitoring of New Jersey's image, travelers awareness of the state's advertising and impacts of the advertising on travel to New Jersey.
- The Benchmark survey, mailed to 1,185 recent U.S. travelers, provides data on:
  - top of mind awareness of New Jersey as a travel destination
  - detailed image (over 50 image attributes) for New Jersey vs. New York, Pennsylvania, Delaware
  - awareness of New Jersey advertising, based on recognition of samples of New Jersey ads, mailed with the survey
- In 2000, conversion rates based on research from the previous several years were used to estimate the number of trips expected to be generated by New Jersey advertising in 2001.



Appendix II: 2000 Surveys